



# CVS/NOVOLOGIX

## DRUG AUTHORIZATION TOOL

# USER GUIDE

## Table of Contents

|                                                        |    |
|--------------------------------------------------------|----|
| ABOUT NOVOLOGIX .....                                  | 3  |
| CONTACT NOVOLOGIX .....                                | 3  |
| MINIMUM SYSTEM REQUIREMENTS .....                      | 3  |
| 1. CREATE AN AUTHORIZATION REQUEST .....               | 4  |
| 2. COMPLETE THE PROTOCOLS AND SUBMIT YOUR REQUEST..... | 12 |
| 3. NOTES AND DOCUMENTS.....                            | 15 |
| 4. QUICK SEARCH.....                                   | 17 |
| 5. FIND AN AUTHORIZATION .....                         | 18 |
| 6. MEMBER PRIOR AUTHORIZATION HISTORY .....            | 24 |
| 7. HOW TO RESPOND TO A PROVIDER ACTION REQUEST.....    | 29 |
| 8. PROVIDER ACTIVITY DASHBOARD.....                    | 31 |

## **ABOUT NOVOLOGIX**

Novologix is a company developed and led by Clinical, IT, and Business professionals who are dedicated to driving healthcare innovation. Throughout our history, we have introduced revolutionary ideas, advanced processes, and pioneering technologies to many of the nation's leading health plans and thousands of healthcare providers.

Through our Software-as-a-Service (SaaS) platform, we deliver innovative software solutions to the medical pharmacy industry. Our software enables our clients to stay ahead of the shifting healthcare landscape, changes in the administration and sites of care, and other competitive forces affecting their bottom line.

## **CONTACT NOVOLOGIX**

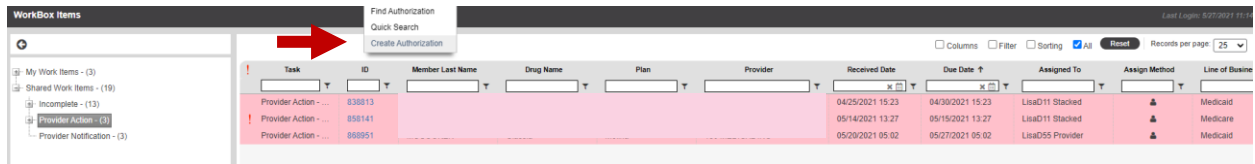
Novologix Client Support Services are available Monday – Friday, 7:00am to 6:00pm Central Time. Contact Client Support Services by e-mail at [CVS.NLX.IT.Help\\_Desk@CVSHealth.com](mailto:CVS.NLX.IT.Help_Desk@CVSHealth.com) or by phone at the number provided for the Health Plan for which you are seeking assistance. Please do not include Protected Health Information (PHI) when sending e-mail messages to Novologix. For application assistance or to request a User ID and password, contact Novologix Client Support Services by e-mail at [CVS.NLX.IT.Help\\_Desk@CVSHealth.com](mailto:CVS.NLX.IT.Help_Desk@CVSHealth.com).

## **MINIMUM SYSTEM REQUIREMENTS**

The Novologix system supports the use of Microsoft Edge, Google Chrome and Firefox browsers. The standard browser options for cookies and JavaScript must be enabled. We strongly recommend users upgrade to the most recent version, which will provide the best user experience.

## 1. CREATE AN AUTHORIZATION REQUEST

1. From the User Home Page, hover over **Authorizations** and click **Create Authorization**.



2. To select your patient, you may either:
  - a. Enter the patient's **Member ID** under Quick Start to search for existing authorizations to copy. Click on the Authorization record you wish to copy from the dropdown.

The screenshot shows the 'Create Authorization' form. The 'QUICK START' section is highlighted with a red arrow. It contains a search bar with the text '724' and a magnifying glass icon. Below the search bar is a table with columns: Member Id, Authorization #, Patient Name, NPI, Requesting Provider, and Item Name. The table lists several members and their associated providers and items. Below the table are fields for Last Name, State ID, Gender, and Date of Birth, along with Search and New Patient buttons.

- b. Enter the **Member ID**, **Date of Birth**, and any other required information (\*), under the Search for Existing Patient field, then click Search. If multiple Members display in the search results, click on the **Member ID** of the patient you wish to select. Click online to select your member from the results returned at the bottom of the screen.

**Create Authorization**

SELECT A PLAN

Select Option to Begin New Authorization

QUICK START (Select Previous Authorization to copy)

Enter the patient's complete member ID or an authorization number.

**SEARCH EXISTING PATIENT**

Member ID\* 72

Authorization Start Date\* 05/27/2021

First Name

Last Name\*

State ID\* WA

Gender

Date of Birth\* 12/

Search New Patient

3. Enter all required information in each section. Any section and field missing required Information will display a reminder in red.

**Authorization Number : New**

Member Name

Account

Group Name

**Addresses**

Primary WA 98007

**Insurance Details**

Member ID Relationship to Insured Plan

**Membership Details**

Insurance Group Number Effective Date 01/01/2020 Termination Date 12/31/2021 Line of Business

Exception Group Name Standard

**Authorization Details**

**Providers**

Type Requesting NPI\* Enter name or NPI Tax ID

MD Office Contact Name\* MD Office Contact Phone Number\* MD Office Contact Fax Number\*

In Network (none)

Missing Information

## MEMBER DETAILS

1. Confirm patient information and complete any additional fields (\*) under the **Member Details** screen.
2. Click on arrows next to each heading to expand/collapse each section.

## AUTHORIZATION DETAILS

1. If the **Requesting Provider** field is not auto populated, search for the provider by entering the **Provider Name** or **NPI** in the NPI field and clicking the search icon.
2. Select the provider from the dropdown results by clicking on the Provider name.
3. For certain clients, **Rendering Provider** is also required. Rendering Provider will never be auto populated. Search using **NPI** or **Provider Name** and make your selection from the list.

4. Enter the **MD Office Contact Name**, **Phone Number** and **Fax Number**.



|                         |           |                                 |                               |
|-------------------------|-----------|---------------------------------|-------------------------------|
| MD Office Contact Name* | 331049603 | MD Office Contact Phone Number* | MD Office Contact Fax Number* |
| LARRY CURTIS            |           | (222) 222-2222                  | (333) 333-3333                |
| In Network              | N         |                                 |                               |

5. Search for the **Primary Diagnosis** code by entering the diagnosis description or by the diagnosis code and clicking the search icon. Select your diagnosis from the dropdown results.

| Authorization Number : New          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Overall Type: <b>M</b> <b>P</b> | Status: Incomplete | Assigned User:       |      |             |        |                                              |         |                                                                    |          |                                                                     |          |                                                                     |          |                                                                    |          |                                                                    |
|-------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|--------------------|----------------------|------|-------------|--------|----------------------------------------------|---------|--------------------------------------------------------------------|----------|---------------------------------------------------------------------|----------|---------------------------------------------------------------------|----------|--------------------------------------------------------------------|----------|--------------------------------------------------------------------|
| Member Name: 331049603 Skills: None |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                 |                    |                      |      |             |        |                                              |         |                                                                    |          |                                                                     |          |                                                                     |          |                                                                    |          |                                                                    |
| Rendering Contact Name              | 331049603                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Rendering Contact Phone Number  | (222) 222-2222     | Rendering Fax Number |      |             |        |                                              |         |                                                                    |          |                                                                     |          |                                                                     |          |                                                                    |          |                                                                    |
| In Network                          | N                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                 |                    | (333) 333-3333       |      |             |        |                                              |         |                                                                    |          |                                                                     |          |                                                                     |          |                                                                    |          |                                                                    |
| <b>+ Add Provider</b>               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                 |                    |                      |      |             |        |                                              |         |                                                                    |          |                                                                     |          |                                                                     |          |                                                                    |          |                                                                    |
| <b>+ Diagnosis</b>                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                 |                    |                      |      |             |        |                                              |         |                                                                    |          |                                                                     |          |                                                                     |          |                                                                    |          |                                                                    |
| Primary Diagnosis*                  | <div>basal</div> <table border="1"><thead><tr><th>Code</th><th>Description</th></tr></thead><tbody><tr><td>C44.01</td><td>Basal cell carcinoma of skin of lip (ICD-10)</td></tr><tr><td>C44.111</td><td>Basal cell carcinoma skin/ unsp eyelid, including canthus (ICD-10)</td></tr><tr><td>C44.1121</td><td>Basal cell carcinoma skin/ right upper eyelid, inc canthus (ICD-10)</td></tr><tr><td>C44.1122</td><td>Basal cell carcinoma skin/ right lower eyelid, inc canthus (ICD-10)</td></tr><tr><td>C44.1191</td><td>Basal cell carcinoma skin/ left upper eyelid, inc canthus (ICD-10)</td></tr><tr><td>C44.1192</td><td>Basal cell carcinoma skin/ left lower eyelid, inc canthus (ICD-10)</td></tr></tbody></table> |                                 |                    |                      | Code | Description | C44.01 | Basal cell carcinoma of skin of lip (ICD-10) | C44.111 | Basal cell carcinoma skin/ unsp eyelid, including canthus (ICD-10) | C44.1121 | Basal cell carcinoma skin/ right upper eyelid, inc canthus (ICD-10) | C44.1122 | Basal cell carcinoma skin/ right lower eyelid, inc canthus (ICD-10) | C44.1191 | Basal cell carcinoma skin/ left upper eyelid, inc canthus (ICD-10) | C44.1192 | Basal cell carcinoma skin/ left lower eyelid, inc canthus (ICD-10) |
| Code                                | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                 |                    |                      |      |             |        |                                              |         |                                                                    |          |                                                                     |          |                                                                     |          |                                                                    |          |                                                                    |
| C44.01                              | Basal cell carcinoma of skin of lip (ICD-10)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                 |                    |                      |      |             |        |                                              |         |                                                                    |          |                                                                     |          |                                                                     |          |                                                                    |          |                                                                    |
| C44.111                             | Basal cell carcinoma skin/ unsp eyelid, including canthus (ICD-10)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                 |                    |                      |      |             |        |                                              |         |                                                                    |          |                                                                     |          |                                                                     |          |                                                                    |          |                                                                    |
| C44.1121                            | Basal cell carcinoma skin/ right upper eyelid, inc canthus (ICD-10)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                 |                    |                      |      |             |        |                                              |         |                                                                    |          |                                                                     |          |                                                                     |          |                                                                    |          |                                                                    |
| C44.1122                            | Basal cell carcinoma skin/ right lower eyelid, inc canthus (ICD-10)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                 |                    |                      |      |             |        |                                              |         |                                                                    |          |                                                                     |          |                                                                     |          |                                                                    |          |                                                                    |
| C44.1191                            | Basal cell carcinoma skin/ left upper eyelid, inc canthus (ICD-10)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                 |                    |                      |      |             |        |                                              |         |                                                                    |          |                                                                     |          |                                                                     |          |                                                                    |          |                                                                    |
| C44.1192                            | Basal cell carcinoma skin/ left lower eyelid, inc canthus (ICD-10)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                 |                    |                      |      |             |        |                                              |         |                                                                    |          |                                                                     |          |                                                                     |          |                                                                    |          |                                                                    |
| <b>+ Add Diagnosis</b>              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                 |                    |                      |      |             |        |                                              |         |                                                                    |          |                                                                     |          |                                                                     |          |                                                                    |          |                                                                    |
| Authorization Request Date*         | 05/27/20                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                 |                    |                      |      |             |        |                                              |         |                                                                    |          |                                                                     |          |                                                                     |          |                                                                    |          |                                                                    |
| Authorization Priority*             | Normal                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                 |                    |                      |      |             |        |                                              |         |                                                                    |          |                                                                     |          |                                                                     |          |                                                                    |          |                                                                    |
| Channel                             | Online                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                 |                    |                      |      |             |        |                                              |         |                                                                    |          |                                                                     |          |                                                                     |          |                                                                    |          |                                                                    |

## AUTHORIZATION LINES

1. Select the place of administration and dispense from the dropdown menus

This screenshot shows the 'Authorization Lines' section of a web application. The 'Line 1' form contains several fields. A red bracket highlights two dropdown menus: 'Where will this drug be administered?' (set to 'Office') and 'Where will this drug be dispensed?' (showing a dropdown menu with options: 'Please select an option', 'Office', 'Outpatient Hospital', 'Pharmacy', and 'Please select an option'). Other fields include 'Date(s) of Service\*', 'Drug\*', 'HCPCS Code', 'Route', 'Generic Name', 'Frequency (Days)' (set to '30'), 'Refills', 'Strength/Measure', and 'Dosage Form'. At the bottom are buttons for 'BACK', 'CANCEL', 'SAVE', and 'SUBMIT'.

2. Enter applicable start date under **Date(s) of Service**.

This screenshot shows the 'Authorization Lines' section with the 'Date(s) of Service\*' field populated with '10/06/2021'. A red arrow points to this field. The 'Where will this drug be administered?' and 'Where will this drug be dispensed?' dropdowns are now both set to 'Office'. The 'Drug\*' field has a search icon and a message: 'Enter Drug Name or NDC - Drug could not be copied. Please re-enter'. The 'Frequency (Days)' field remains '30'. The bottom buttons 'BACK', 'CANCEL', 'SAVE', and 'SUBMIT' are visible.

Authorization Number : New      Benefit Type:      Status: Incomplete      Assigned User:

Authorization Details      Member's PA History

Member Name

Channel

▼ Authorization Lines Missing Information

Line 1

Where will this drug be administered?\*

Where will this drug be dispensed?\*

Date(s) of Service\*

Drug\*

| Drug Name      | Generic Name    | Code        | Strength/ Measure | Dosage Form | Pkg. Size |
|----------------|-----------------|-------------|-------------------|-------------|-----------|
| Botox          | Onabotulinum... | 00023114501 | 100 UNIT          | SOLR        | 1.000 EA  |
| Botox          | Onabotulinum... | 00023114502 | 100 UNIT          | SOLR        | 1.000 EA  |
| Botox          | Onabotulinum... | 00023392102 | 200 UNIT          | SOLR        | 1.000 EA  |
| Botox Cosmetic | Onabotulinum... | 00023923201 | 100 UNIT          | SOLR        | 1.000 EA  |
| Botox Cosmetic | Onabotulinum... | 00023391950 | 50 UNIT           | SOLR        | 1.000 EA  |

HCPCS Code

Route

Generic Name

Frequency (Days)

Refills

Sig

BACK CANCEL SAVE SUBMIT

3. Search for the requested drug by entering the drug name (either brand or generic) or NDC into the **Drug** field and clicking the search icon. Select the drug from the results in the dropdown menu.

Authorization Number : New      Benefit Type:      Status: Incomplete      Assigned User:

Authorization Details      Member's PA History

Member Name

Channel

▼ Authorization Lines

Line 1

Where will this drug be administered?\*

Where will this drug be dispensed?\*

Date(s) of Service\*

Drug\*

|                  |                                 |                      |       |                  |          |
|------------------|---------------------------------|----------------------|-------|------------------|----------|
| HCPCS Code       | J0585                           | Drug Name            | Botox | Strength/Measure | 100 UNIT |
| Route            | IJ                              | Pkg. Size            | 1 EA  | Dosage Form      | SOLR     |
| Generic Name     | OnabotulinumtoxinA              |                      |       |                  |          |
| Frequency (Days) | <input type="text" value="30"/> |                      |       |                  |          |
| Refills          | <input type="text"/>            |                      |       |                  |          |
|                  | Sig                             | <input type="text"/> |       |                  |          |

BACK CANCEL SAVE SUBMIT

4. Enter the quantity in the quantity field(s) Frequency (Days) if applicable.
5. Enter any additional information in their applicable fields (i.e., Refills or Sig).

There may be instances, once you have selected your drug, when you will be presented with a pop up offering alternative drugs.

Select Preferred Drug

The preferred products for your patient's health plan are shown below for requests for the treatment of a relapsing form of multiple sclerosis. If the patient's therapy can be switched please select a preferred product.

▼ Lemtrada

Choose One\*

-Select-

▼

Change Drug

Do Not Change

| Drug Name | Code        | Strength/ Measure | Dosage Form | Pkg.Size |
|-----------|-------------|-------------------|-------------|----------|
| Lemtrada  | 58468020001 | 12 MG/1.2ML       | SOLN        | 1.200 ML |

Preferred Drug(s)

| Drug Name | Code        | Strength/ Measure | Dosage Form | Pkg.Size  |
|-----------|-------------|-------------------|-------------|-----------|
| Tysabri   | 64406000801 | 300 MG/15ML       | CONC        | 15.000 ML |

Back

Done

Select Preferred Drug

The preferred products for your patient's health plan are shown below for requests for the treatment of a relapsing form of multiple sclerosis. If the patient's therapy can be switched please select a preferred product.

▼ Lemtrada

Choose One\*

-Select-

▼

Change Drug

Do Not Change

| Drug Name | Code        | Strength/ Measure | Dosage Form | Pkg.Size |
|-----------|-------------|-------------------|-------------|----------|
| Lemtrada  | 58468020001 | 12 MG/1.2ML       | SOLN        | 1.200 ML |

Preferred Drug(s)

| Drug Name | Code        | Strength/ Measure | Dosage Form | Pkg.Size  |
|-----------|-------------|-------------------|-------------|-----------|
| Tysabri   | 64406000801 | 300 MG/15ML       | CONC        | 15.000 ML |

Back

Done

1. From the dropdown select either **Change Drug** or **Do Not Change Drug**.

Select Preferred Drug

The preferred products for your patient's health plan are shown below for requests for the treatment of a relapsing form of multiple sclerosis. If the patient's therapy can be switched please select a preferred product.

▼ Lemtrada

Choose One\*

Change Drug

▼

| Drug Name | Code        | Strength/ Measure | Dosage Form | Pkg.Size |
|-----------|-------------|-------------------|-------------|----------|
| Lemtrada  | 58468020001 | 12 MG/1.2ML       | SOLN        | 1.200 ML |

Preferred Drug(s)

| Drug Name | Code        | Strength/ Measure | Dosage Form | Pkg.Size  |
|-----------|-------------|-------------------|-------------|-----------|
| Tysabri   | 64406000801 | 300 MG/15ML       | CONC        | 15.000 ML |

Back

Done

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- If you select **Change Drug**, select the drug from the Preferred Drug(s) list.

Select Preferred Drug ✕

The preferred products for your patient's health plan are shown below for requests for the treatment of a relapsing form of multiple sclerosis. If the patient's therapy can be switched please select a preferred product.

▼ Lemtrada ✓

| Choose One*   | Drug Name | Code        | Strength/ Measure | Dosage Form | Pkg.Size |
|---------------|-----------|-------------|-------------------|-------------|----------|
| Change Drug ▼ | Lemtrada  | 58468020001 | 12 MG/1.2ML       | SOLN        | 1.200 ML |

Preferred Drug(s)

|                                  | Drug Name | Code        | Strength/ Measure | Dosage Form | Pkg.Size  |
|----------------------------------|-----------|-------------|-------------------|-------------|-----------|
| <input checked="" type="radio"/> | Tysabri   | 64406000801 | 300 MG/15ML       | CONC        | 15.000 ML |

Back Done

- Whether you have changed the drug or not, once finished, click **Done**.

Authorizations ▾ Reports & Tools ▾ Administration ▾ My Account ▾

WELCOME PAT ROONEY LOG OUT

Authorization Number: New

Member Name: K Member's PA History Standard

Member Details ✓

• Patient Details

Last Name Middle Initial

Date of Birth

Weight Body Surface Area (BSA) (m2) 0

Height

Carrier

Account

Group Name

• Addresses

Primary

• Add Address

• Insurance Details

Member ID Relationship to Insured Plan

• Membership Details

Insurance Group Number Effective Date Termination Date Line of Business

Standard

• Authorization Details

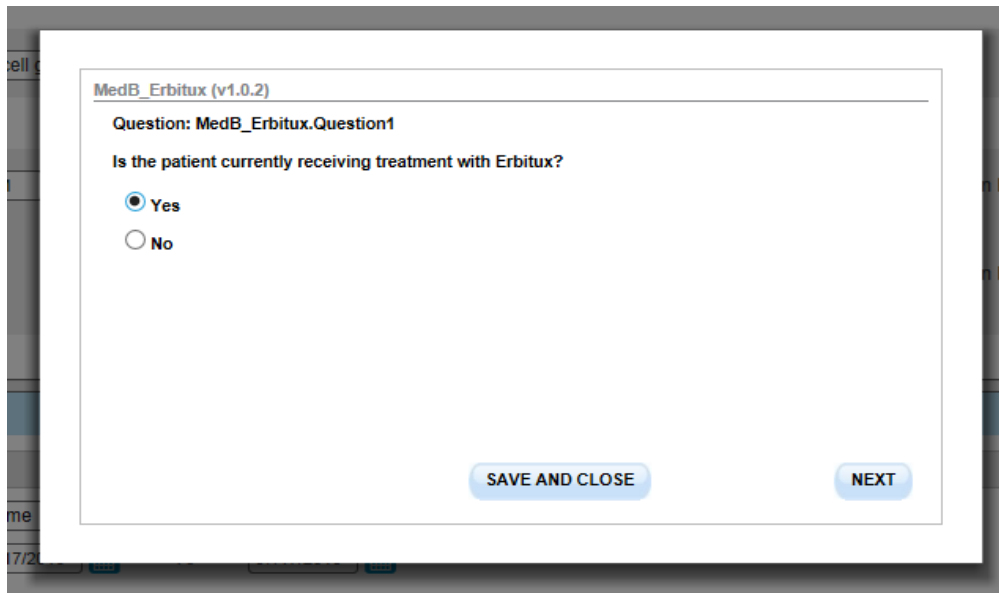
• Authorization Lines ✓

BACK CANCEL SAVE SUBMIT

- Review information entered under the **Authorization Detail Screen**. Once all required information has been entered, each section will display a green checkmark in each section heading.
- If no changes are needed, select **Submit**.

## 2. COMPLETE THE PROTOCOLS AND SUBMIT YOUR REQUEST

Upon clicking **Submit** you will be presented with a series of protocol questions.



MedB\_Erbix (v1.0.2)

Question: MedB\_Erbix.Question1

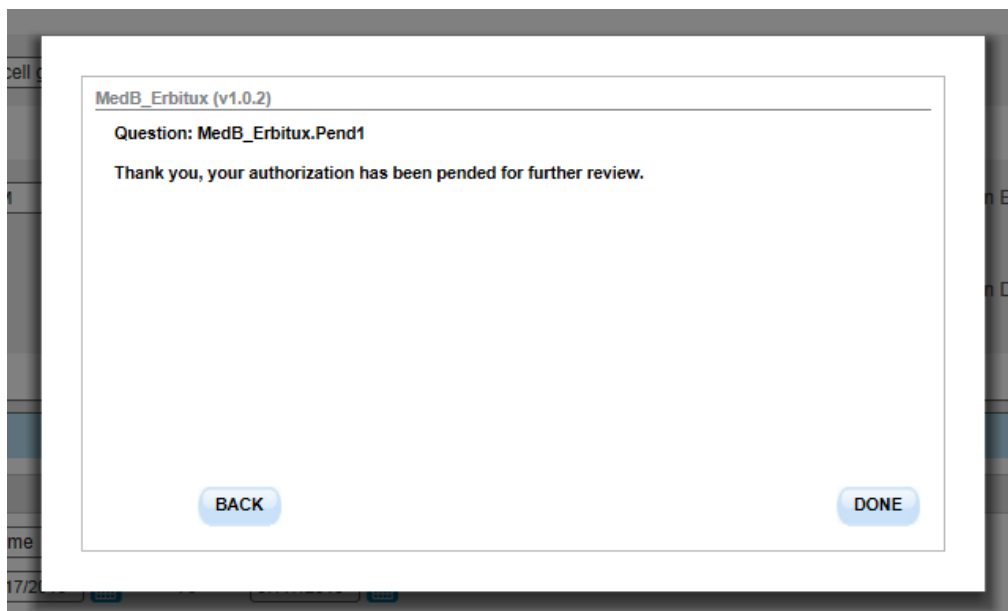
Is the patient currently receiving treatment with Erbitux?

☒ Yes

☐ No

SAVE AND CLOSE NEXT

1. Answer clinical questions as they are presented in the pop-up screen that displays and click **Next** to move on to the next question. If you are unable to complete all the protocol questions, you can click **Save and Close** to complete the question set later.



MedB\_Erbix (v1.0.2)

Question: MedB\_Erbix.Pend1

Thank you, your authorization has been pending for further review.

BACK DONE

2. Once the protocol questions are completed your authorization will be auto approved or released to the next party for review. Once the outcome is displayed on the last pop up, click **Done**.

Authorization Number : 876301

Member Name: I

Member Details

Authorization Details

Authorization Requestor Type\*

Providers

Type: Requesting

NPI\*: 1639160708

Name: 180 MEDICAL INC

Address: 5324 W RENO AVE OKLAHOMA CITY, OK 73127

Tax ID: 134211220

MD Office Contact Name\*: Requesting Provider

MD Office Contact Phone Number\*: (111) 111-1111

MD Office Contact Fax Number\*: (111) 111-1111

In Network: N

Diagnosis

Primary Diagnosis\*: A00.0 Cholera due to Vibrio cholerae 01, biovar cholerae (ICD-10)

Buttons: BACK, COPY, VOID, SAVE, EXPORT TO PDF

- The outcome or status of the authorization will be displayed at the top of the screen along with the authorization number assigned.

WorkBox Items

My Work Items - (5)

Shared Work Items - (18)

Incomplete - (12)

Provider Action - (3)

Provider Notification - (3)

| Task               | ID     | Member Last Name | Drug Name | Plan | Provider | Received Date    | Due Date         | Assigned To      | Assign Method | Line of Business |
|--------------------|--------|------------------|-----------|------|----------|------------------|------------------|------------------|---------------|------------------|
| Provider Notificat | 788139 |                  |           |      |          | 03/08/2021 12:45 | 05/28/2021 13:32 | LisaD55 Provider |               | Medicaid         |
| Provider Notificat | 875119 |                  |           |      |          | 05/24/2021 07:39 | 05/29/2021 07:47 | LisaD55 Provider |               | Medicaid         |
| Provider Notificat | 861071 |                  |           |      |          | 05/17/2021 05:01 | 05/30/2021 09:40 | LisaD55 Provider |               | Medicaid         |

- Once a determination is made, all Authorizations will be sent back to your homepage under the **Provider Notification** queue. Click on the Provider Notification queue to display the list of Authorizations in the workbox. Click on the Authorization ID number in blue to view the outcome of the Authorization.

Authorization Number : 1100209    Benefit Type:    Status: Provider Notification    Assigned User: Adrienne User    Workflow: Auth Create Provider 3.0 v1

**Authorization Details**    Member's PA History

Member Name: NLXWFMEMFN020 NLXWFMIELN020    Member Id: NLXWFMEM020    Plan Name: NLX Demo Workflow    Gender: Female    Date of Birth: 1/1/2001 (21 years)    Line of Business: Commercial    Skill(s): None

Primary Diagnosis: **A01.00 Typhoid fever, unspecified (ICD-10)**

Authorization Date Type: **Concurrent**

Channel: **Online**

**Decision Details**

**Original**

|                           |                                                 |                                  |                                                  |                                                               |                              |
|---------------------------|-------------------------------------------------|----------------------------------|--------------------------------------------------|---------------------------------------------------------------|------------------------------|
| Priority<br><b>Normal</b> | Request Date/Time<br><b>4/7/2022 3:55:04 AM</b> | Decision<br><b>Denied</b>        | Decision Date/Time<br><b>4/7/2022 3:57:11 AM</b> | Rationale                                                     | Enhanced Review<br><b>NO</b> |
| Final Oral Notification   | Final Written Notification                      | Final Provider Oral Notification | Final Provider Written Notification              | Other Action<br><div> <br/> <b>ACCEPT NOTIFICATION</b> </div> | Level Of Appeal              |

**RxClaim Details**

| Mock Claim Sequence     | Processed Date/Time   | Code | Description        |
|-------------------------|-----------------------|------|--------------------|
| 1 - 00023114501 (Botol) | 04/07/2022 3:54:26 AM | 52   | Non-Matched Car... |

**SUBMIT**    **BACK**    **RETURN**    **KEEP**    **COPY**

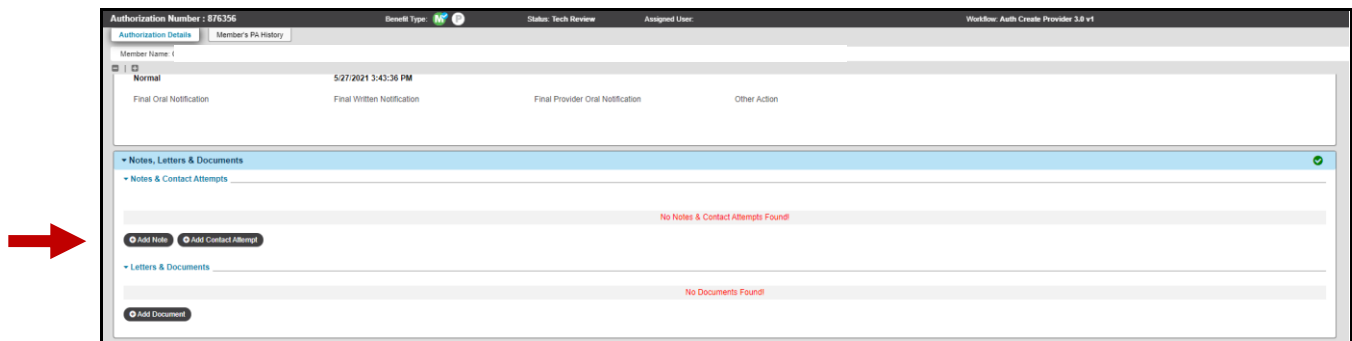
- Once in the Authorization Detail screen, from the Other Actions dropdown in the Decision Details section, select **Accept Notification** and click **Submit**.

### 3. NOTES AND DOCUMENTS

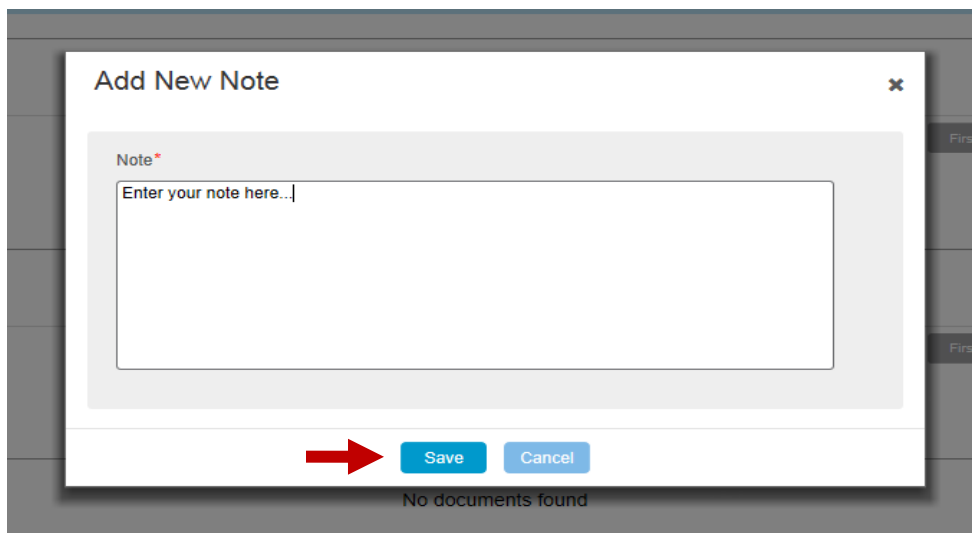
Once the Authorization has been created, you will have the ability to add notes or documents directly to the Authorization.

#### NOTES

To add a note to the Authorization, from the **Notes, Letters & Documents** section, select **Add Note**.



1. Enter your note in the pop up that displays and click **Save**.



2. Your note will then be saved under the Authorization's **Notes, Letters & Documents** section. To view a note, click on the note **Description** in blue.

## View Notes

| Notes, Letters & Documents |                 |                                  |          |            |            |        |                |         |  |
|----------------------------|-----------------|----------------------------------|----------|------------|------------|--------|----------------|---------|--|
| Notes & Contact Attempts   |                 |                                  |          |            |            |        |                |         |  |
| Date                       | Type            | Description                      | Attempt# | Applies To | Added By   | Status | Status Details | Actions |  |
| 5/27/2021                  | Contact Attempt | <a href="#">Add Contact Type</a> | 1        | Line 1     | Pat Rooney | N/A    | N/A            |         |  |
| 5/27/2021                  | General         | <a href="#">Add New Note</a>     | N/A      | Line 1     | Pat Rooney | N/A    | N/A            |         |  |

1 to 2 of 2 [First](#) [Previous](#) [Page 1 of 1](#) [Next](#) [Last](#)

[Add Note](#) [Add Contact Attempt](#)

| Letters & Documents |  |  |  |  |  |  |  |  |  |
| No Documents Found! |  |  |  |  |  |  |  |  |  |
| [Add Document](#) |  |  |  |  |  |  |  |  |  |

| Notes, Letters & Documents |                 |                                  |          |            |            |        |                |         |  |
|----------------------------|-----------------|----------------------------------|----------|------------|------------|--------|----------------|---------|--|
| Notes & Contact Attempts   |                 |                                  |          |            |            |        |                |         |  |
| Date                       | Type            | Description                      | Attempt# | Applies To | Added By   | Status | Status Details | Actions |  |
| 5/27/2021                  | Contact Attempt | <a href="#">Add Contact Type</a> | 1        | Line 1     | Pat Rooney | N/A    | N/A            |         |  |
| 5/27/2021                  | General         | <a href="#">Add New Note</a>     | N/A      | Line 1     | Pat Rooney | N/A    | N/A            |         |  |

1 to 2 of 2 [First](#) [Previous](#) [Page 1 of 1](#) [Next](#) [Last](#)

[Add Note](#) [Add Contact Attempt](#)

| Letters & Documents |  |  |  |  |  |  |  |  |  |
| No Documents Found! |  |  |  |  |  |  |  |  |  |
| [Add Document](#) |  |  |  |  |  |  |  |  |  |

- You can view the note by hovering over the note **Description** in blue.

## DOCUMENTS

- If prompted to add a document during the clinical question process, you can:
  - Save and Close** your clinical questions and add the document
  - Add after the questions have been completed.
- To attach a document to the Authorization, from the **Notes, Letter & Documents** section, select **Add Document**.

| Notes, Letters & Documents |                 |                                  |          |            |            |        |                |         |  |
|----------------------------|-----------------|----------------------------------|----------|------------|------------|--------|----------------|---------|--|
| Notes & Contact Attempts   |                 |                                  |          |            |            |        |                |         |  |
| Date                       | Type            | Description                      | Attempt# | Applies To | Added By   | Status | Status Details | Actions |  |
| 5/27/2021                  | Contact Attempt | <a href="#">Add Contact Type</a> | 1        | Line 1     | Pat Rooney | N/A    | N/A            |         |  |
| 5/27/2021                  | General         | <a href="#">Add New Note</a>     | N/A      | Line 1     | Pat Rooney | N/A    | N/A            |         |  |

1 to 2 of 2 [First](#) [Previous](#) [Page 1 of 1](#) [Next](#) [Last](#)

[Add Note](#) [Add Contact Attempt](#)

| Letters & Documents |  |  |  |  |  |  |  |  |  |
| No Documents Found! |  |  |  |  |  |  |  |  |  |
| [Add Document](#) |  |  |  |  |  |  |  |  |  |

- Browse through your directories to locate the desired file.
- Select **Document** and rename the document.
- Click **Upload** to attach.

Add Document

Title

Chart Details

Upload a File

Select from History

+ Choose

807337.docx

126.809 KB

Upload

Cancel

6. Your document will then be saved in the **Documents** section of the Authorization detail.
7. To view a document, click on the **Document** title in blue.

Notes, Letters & Documents

Notes & Contact Attempts

| Date      | Type            | Description                      | Attempt# | Applies To | Added By   | Status | Status Details | Actions |
|-----------|-----------------|----------------------------------|----------|------------|------------|--------|----------------|---------|
| 5/27/2021 | Contact Attempt | <a href="#">Add Contact Type</a> | 1        | Line 1     | Pat Rooney | N/A    | N/A            |         |
| 5/27/2021 | General         | <a href="#">Add New Note</a>     | N/A      | Line 1     | Pat Rooney | N/A    | N/A            |         |

Add Note

Add Contact Attempt

1 to 2 of 2Page 1 of 1

Letters & Documents

| Date Attached | Title (click to view)         | Applies To | Added By   | Delivery Method | Delivery Status | Status Details       | Actions                             |
|---------------|-------------------------------|------------|------------|-----------------|-----------------|----------------------|-------------------------------------|
| 5/27/2021     | <a href="#">Chart Details</a> | Line 1     | Pat Rooney |                 |                 | 5/27/2021 4:12:31 PM | <div></div> <div></div> <div></div> |

Add Document

## 4. QUICK SEARCH

The **Quick Search** option allows you to search for Authorizations in the system using simple text or advanced filters.

1. To access **Quick Search**, from the Authorization dropdown menu select **Quick Search**.

The screenshot shows the 'Search Authorization' interface. A red arrow points to the 'Quick Search' option in the dropdown menu. The interface includes sections for 'AUTHORIZATION DETAILS', 'PATIENT DETAILS', and 'ADDITIONAL DETAILS'. The 'Quick Search' option is highlighted in the dropdown menu.

2. Once in the **Quick Search** screen, you have the option to search by **Text Search** and **Filtered Search**.

The screenshot shows the 'Search Authorization' interface with the 'Filtered Search' and 'Text Search' tabs highlighted. The interface includes sections for 'AUTHORIZATION DETAILS', 'PATIENT DETAILS', and 'ADDITIONAL DETAILS'. The 'Filtered Search' and 'Text Search' tabs are highlighted.

## TEXT SEARCH

1. To search by text, click on the **Text Search** tab. The text search will look for matches anywhere in the prior authorization.

The screenshot shows the 'Search Authorization' interface with the 'Text Search' tab selected. A search term 'perjeta' is entered in the search field. The results are displayed in a table with columns for 'Auth #', 'Ext. Auth #', 'Fax File ID', 'First Name', 'Last Name', 'Member ID', 'Priority', 'Line of Busi...', 'Provider', 'Drug', 'Request...', 'Start Date', 'End Date', 'Decision...', 'Status', 'Diagnosis', 'Referring...', 'Rendering...', 'Doc.', 'Notes', and 'Copy'.

| Auth # | Ext. Auth # | Fax File ID | First Name | Last Name | Member ID | Priority | Line of Busi... | Provider | Drug      | Request... | Start Date | End Date   | Decision... | Status         | Diagnosis | Referring... | Rendering...  | Doc. | Notes | Copy |
|--------|-------------|-------------|------------|-----------|-----------|----------|-----------------|----------|-----------|------------|------------|------------|-------------|----------------|-----------|--------------|---------------|------|-------|------|
| 876240 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 5/27/2021  | 5/27/2021  | 11/11/2021 | Tech Review | C50.011        |           |              |               |      |       |      |
| 876234 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 5/27/2021  | 5/27/2021  | 11/23/2021 | 5/27/2021   | Void           | C50.011   |              | CURTIS, LARRY |      |       |      |
| 876225 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 5/27/2021  | 5/26/2021  | 11/22/2021 | 5/27/2021   | Incomplete     | C50.011   |              | CURTIS, LARRY |      |       |      |
| 876224 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 5/27/2021  | 5/27/2021  | 11/23/2021 | 5/27/2021   | Void           | A01.00    |              | CURTIS, LARRY |      |       |      |
| 875118 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 5/25/2021  | 5/25/2021  | 11/8/2021  | 5/25/2021   | Tech Review    | C50.011   |              |               |      |       |      |
| 856287 |             |             | Tricamera  |           |           |          |                 |          | Tricamera | 5/13/2021  | 5/13/2021  | 10/28/2021 | 5/13/2021   | Corresponds    | C19       |              |               |      |       |      |
| 856281 |             |             | Herzuma    |           |           |          |                 |          | Herzuma   | 5/13/2021  | 5/13/2021  | 10/28/2021 | 5/13/2021   | Tech Review    | C19       |              |               |      |       |      |
| 896571 |             |             | Orfivanz   |           |           |          |                 |          | Orfivanz  | 5/13/2021  | 5/13/2021  | 10/27/2021 | 5/13/2021   | Corresponds    | C19       |              |               |      |       |      |
| 856263 |             |             | Kangri     |           |           |          |                 |          | Kangri    | 5/13/2021  | 5/13/2021  | 10/27/2021 | 5/13/2021   | Corresponds    | C19       |              |               |      |       |      |
| 840687 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/27/2021  | 4/30/2021  | 10/15/2021 | 4/27/2021   | Approved       | C50.011   |              |               |      |       |      |
| 840657 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/27/2021  | 4/30/2021  | 10/15/2021 | 4/27/2021   | Approved       | C50.011   |              |               |      |       |      |
| 338453 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/23/2021  | 4/23/2021  | 4/23/2021  | 4/23/2021   | MD Review R    | A00.0     |              |               |      |       |      |
| 838584 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/23/2021  | 4/23/2021  | 4/23/2021  | 4/23/2021   | Provider Actio | C50.011   |              |               |      |       |      |
| 827753 |             |             | Tricamera  |           |           |          |                 |          | Tricamera | 4/20/2021  | 4/20/2021  | 10/17/2021 | 5/10/2021   | Void           | C19       |              |               |      |       |      |
| 827730 |             |             | Herzuma    |           |           |          |                 |          | Herzuma   | 4/20/2021  | 4/20/2021  | 10/17/2021 | 5/10/2021   | Void           | C19       |              |               |      |       |      |
| 827746 |             |             | Orfivanz   |           |           |          |                 |          | Orfivanz  | 4/20/2021  | 4/20/2021  | 10/17/2021 | 5/10/2021   | Void           | C19       |              |               |      |       |      |
| 827740 |             |             | Kangri     |           |           |          |                 |          | Kangri    | 4/20/2021  | 4/20/2021  | 10/17/2021 | 5/10/2021   | Void           | C19       |              |               |      |       |      |
| 827723 |             |             | Herceptin  |           |           |          |                 |          | Herceptin | 4/20/2021  | 4/20/2021  | 10/17/2021 | 5/10/2021   | Void           | C19       |              |               |      |       |      |
| 827721 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/20/2021  | 4/20/2021  | 10/17/2021 | 4/25/2021   | Void           | C19       |              |               |      |       |      |
| 827712 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/20/2021  | 5/18/2021  | 5/18/2021  | 4/20/2021   | Approved       | C50.011   |              |               |      |       |      |
| 827702 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/20/2021  | 4/20/2021  | 10/17/2021 | 4/20/2021   | Incomplete     | C50.011   |              |               |      |       |      |
| 827700 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/20/2021  | 4/20/2021  | 10/17/2021 | 4/20/2021   | Incomplete     | C50.011   |              |               |      |       |      |
| 827694 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/20/2021  | 4/20/2021  | 10/17/2021 | 4/20/2021   | Incomplete     | C50.011   |              |               |      |       |      |
| 827693 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/20/2021  | 4/20/2021  | 10/17/2021 | 4/20/2021   | Incomplete     | C50.011   |              |               |      |       |      |
| 827677 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/20/2021  | 4/20/2021  | 10/17/2021 | 4/20/2021   | Incomplete     | C50.011   |              |               |      |       |      |

2. Enter your search term in the search field and click **Search**. Your results will display at the bottom of the screen.

Search Authorization

Filtered Search Text Search

Enter at least 5 characters Search

will also display "near matching" results.  
Use "Search Operators" for refined results.  
If searching for a specific date or date range, please use "Filtered Search" tab

Columns Filter Sorting All Reset Records per page 25 Export

| Auth # | Ext. Auth # | Fax File ID | First Name | Last Name | Member ID | Priority | Line of Busi... | Provider | Drug | Request ... | Start Date | End Date | Decision ... | Status | Diagnosis | Referring ... | Rendering... | Doc. | Notes | Copy |
|--------|-------------|-------------|------------|-----------|-----------|----------|-----------------|----------|------|-------------|------------|----------|--------------|--------|-----------|---------------|--------------|------|-------|------|
|--------|-------------|-------------|------------|-----------|-----------|----------|-----------------|----------|------|-------------|------------|----------|--------------|--------|-----------|---------------|--------------|------|-------|------|

3. From the search results, you can view the high-level detail of an Authorization record (i.e., Novologix authorization number, provider, member name and ID, etc.).

Search Authorization

Filtered Search Text Search

perjeta Enter at least 5 characters Search

Text search will also display "near matching" results.  
Use "Search Operators" for refined results.  
If searching for a specific date or date range, please use "Filtered Search" tab

Columns Filter Sorting All Reset Records per page 25 Export

| Auth # | Ext. Auth # | Fax File ID | First Name | Last Name | Member ID | Priority | Line of Busi... | Provider | Drug      | Request ... | Start Date | End Date   | Decision ... | Status           | Diagnosis | Referring ... | Rendering...  | Doc. | Notes | Copy |
|--------|-------------|-------------|------------|-----------|-----------|----------|-----------------|----------|-----------|-------------|------------|------------|--------------|------------------|-----------|---------------|---------------|------|-------|------|
| 876240 |             |             | ROS...     |           |           |          |                 | INC      | Perjeta   | 5/27/2021   | 5/27/2021  | 11/11/2021 | 5/27/2021    | Tech Review      | C50.011   | Referring ... |               | ✓    |       |      |
| 876234 |             |             |            |           |           |          |                 |          | Perjeta   | 5/27/2021   | 5/27/2021  | 11/23/2021 | 5/27/2021    | Void             | C50.011   |               | CURTIS, LARRY |      |       |      |
| 876225 |             |             |            |           |           |          |                 |          | Perjeta   | 5/27/2021   | 5/26/2021  | 11/22/2021 |              | Incomplete       | C50.011   |               | CURTIS, LARRY |      |       |      |
| 876234 |             |             |            |           |           |          |                 |          | Perjeta   | 5/27/2021   | 5/27/2021  | 11/23/2021 | 5/27/2021    | Void             | A01.00    |               | CURTIS, LARRY |      |       |      |
| 875118 |             |             |            |           |           |          |                 |          | Perjeta   | 5/25/2021   | 5/25/2021  | 11/9/2021  | 5/25/2021    | Tech Review      | C50.011   |               |               | ✓    |       |      |
| 856287 |             |             |            |           |           |          |                 |          | Tracemera | 5/13/2021   | 5/13/2021  | 10/28/2021 | 5/13/2021    | Corresponds      | C19       |               |               | ✓    | ✓     |      |
| 856281 |             |             |            |           |           |          |                 |          | Hercuma   | 5/13/2021   | 5/13/2021  | 10/28/2021 | 5/13/2021    | Tech Review      | C19       |               |               | ✓    |       |      |
| 856271 |             |             |            |           |           |          |                 |          | Oncozant  | 5/13/2021   | 5/13/2021  | 10/27/2021 | 5/13/2021    | Corresponds      | C19       |               |               | ✓    |       |      |
| 856263 |             |             |            |           |           |          |                 |          | Kanjinti  | 5/12/2021   | 5/12/2021  | 10/27/2021 | 5/12/2021    | Corresponds      | C19       |               |               | ✓    | ✓     |      |
| 840987 |             |             |            |           |           |          |                 |          | Perjeta   | 4/27/2021   | 4/30/2021  | 10/15/2021 | 4/27/2021    | Approved         | C50.011   |               |               | ✓    |       |      |
| 840957 |             |             |            |           |           |          |                 |          | Perjeta   | 4/27/2021   | 4/30/2021  | 10/15/2021 | 4/27/2021    | Approved         | C50.011   |               |               | ✓    | ✓     |      |
| 838643 |             |             |            |           |           |          |                 |          | Perjeta   | 4/23/2021   | 4/23/2021  | 4/23/2021  | 4/23/2021    | MD Review R...   | A00.0     |               |               | ✓    |       |      |
| 838564 |             |             |            |           |           |          |                 |          | Perjeta   | 4/23/2021   | 4/23/2021  | 4/23/2021  | 4/23/2021    | Provider Acto... | C50.011   |               |               | ✓    |       |      |
| 827753 |             |             |            |           |           |          |                 |          | Tracemera | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void             | C19       |               |               | ✓    | ✓     |      |
| 827750 |             |             |            |           |           |          |                 |          | Hercuma   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void             | C19       |               |               | ✓    |       |      |
| 827745 |             |             |            |           |           |          |                 |          | Oncozant  | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void             | C19       |               |               | ✓    |       |      |
| 827740 |             |             |            |           |           |          |                 |          | Kanjinti  | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void             | C19       |               |               | ✓    | ✓     |      |
| 827723 |             |             |            |           |           |          |                 |          | Hercaplin | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void             | C19       |               |               | ✓    |       |      |
| 827721 |             |             |            |           |           |          |                 |          | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Void             | C19       |               |               | ✓    |       |      |
| 827712 |             |             |            |           |           |          |                 |          | Perjeta   | 4/20/2021   | 5/19/2021  | 5/19/2021  | 4/20/2021    | Approved         | C50.011   |               |               | ✓    | ✓     |      |
| 827702 |             |             |            |           |           |          |                 |          | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 |              | Incomplete       | C50.011   |               |               |      |       |      |
| 827700 |             |             |            |           |           |          |                 |          | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 |              | Incomplete       | C50.011   |               |               |      |       |      |
| 827694 |             |             |            |           |           |          |                 |          | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 |              | Incomplete       | C50.011   |               |               |      |       |      |
| 827693 |             |             |            |           |           |          |                 |          | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 |              | Incomplete       | C50.011   |               |               |      |       |      |
| 827677 |             |             | MAR...     |           |           |          |                 | INC      | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 |              | Incomplete       | C50.011   |               |               |      |       |      |

4. You are also able to filter by the headings by clicking on the name of the heading. Columns with a "+" sign are expandable to display additional details.

Search Authorization

Filtered Search Text Search

perjeta Enter at least 5 characters Search

Text search will also display "near matching" results.  
Use "Search Operators" for refined results.  
If searching for a specific date or date range, please use "Filtered Search" tab

Columns Filter Sorting All Reset Records per page 25 Export

| Auth # | Ext. Auth # | Fax File ID | First Name | Last Name | Member ID | Priority | Line of Busi... | Provider | Drug      | Request ... | Start Date | End Date   | Decision ... | Status           | Diagnosis | Referring ... | Rendering...  | Doc. | Notes | Copy |
|--------|-------------|-------------|------------|-----------|-----------|----------|-----------------|----------|-----------|-------------|------------|------------|--------------|------------------|-----------|---------------|---------------|------|-------|------|
| 876240 |             |             | ROS...     |           |           |          |                 | INC      | Perjeta   | 5/27/2021   | 5/27/2021  | 11/11/2021 | 5/27/2021    | Tech Review      | C50.011   | Referring ... |               | ✓    |       |      |
| 876234 |             |             |            |           |           |          |                 |          | Perjeta   | 5/27/2021   | 5/27/2021  | 11/23/2021 | 5/27/2021    | Void             | C50.011   |               | CURTIS, LARRY |      |       |      |
| 876225 |             |             |            |           |           |          |                 |          | Perjeta   | 5/27/2021   | 5/26/2021  | 11/22/2021 |              | Incomplete       | C50.011   |               | CURTIS, LARRY |      |       |      |
| 876234 |             |             |            |           |           |          |                 |          | Perjeta   | 5/27/2021   | 5/27/2021  | 11/23/2021 | 5/27/2021    | Void             | A01.00    |               | CURTIS, LARRY |      |       |      |
| 875118 |             |             |            |           |           |          |                 |          | Perjeta   | 5/25/2021   | 5/25/2021  | 11/9/2021  | 5/25/2021    | Tech Review      | C50.011   |               |               | ✓    |       |      |
| 856287 |             |             |            |           |           |          |                 |          | Tracemera | 5/13/2021   | 5/13/2021  | 10/28/2021 | 5/13/2021    | Corresponds      | C19       |               |               | ✓    | ✓     |      |
| 856281 |             |             |            |           |           |          |                 |          | Hercuma   | 5/13/2021   | 5/13/2021  | 10/28/2021 | 5/13/2021    | Tech Review      | C19       |               |               | ✓    |       |      |
| 856271 |             |             |            |           |           |          |                 |          | Oncozant  | 5/13/2021   | 5/13/2021  | 10/27/2021 | 5/13/2021    | Corresponds      | C19       |               |               | ✓    |       |      |
| 856263 |             |             |            |           |           |          |                 |          | Kanjinti  | 5/12/2021   | 5/12/2021  | 10/27/2021 | 5/12/2021    | Corresponds      | C19       |               |               | ✓    | ✓     |      |
| 840987 |             |             |            |           |           |          |                 |          | Perjeta   | 4/27/2021   | 4/30/2021  | 10/15/2021 | 4/27/2021    | Approved         | C50.011   |               |               | ✓    |       |      |
| 840957 |             |             |            |           |           |          |                 |          | Perjeta   | 4/27/2021   | 4/30/2021  | 10/15/2021 | 4/27/2021    | Approved         | C50.011   |               |               | ✓    | ✓     |      |
| 838643 |             |             |            |           |           |          |                 |          | Perjeta   | 4/23/2021   | 4/23/2021  | 4/23/2021  | 4/23/2021    | MD Review R...   | A00.0     |               |               | ✓    |       |      |
| 838564 |             |             |            |           |           |          |                 |          | Perjeta   | 4/23/2021   | 4/23/2021  | 4/23/2021  | 4/23/2021    | Provider Acto... | C50.011   |               |               | ✓    |       |      |
| 827753 |             |             |            |           |           |          |                 |          | Tracemera | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void             | C19       |               |               | ✓    | ✓     |      |
| 827750 |             |             |            |           |           |          |                 |          | Hercuma   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void             | C19       |               |               | ✓    |       |      |
| 827745 |             |             |            |           |           |          |                 |          | Oncozant  | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void             | C19       |               |               | ✓    |       |      |
| 827740 |             |             |            |           |           |          |                 |          | Kanjinti  | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void             | C19       |               |               | ✓    | ✓     |      |
| 827723 |             |             |            |           |           |          |                 |          | Hercaplin | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void             | C19       |               |               | ✓    |       |      |
| 827721 |             |             |            |           |           |          |                 |          | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Void             | C19       |               |               | ✓    |       |      |
| 827712 |             |             |            |           |           |          |                 |          | Perjeta   | 4/20/2021   | 5/19/2021  | 5/19/2021  | 4/20/2021    | Approved         | C50.011   |               |               | ✓    | ✓     |      |
| 827702 |             |             |            |           |           |          |                 |          | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 |              | Incomplete       | C50.011   |               |               |      |       |      |
| 827700 |             |             |            |           |           |          |                 |          | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 |              | Incomplete       | C50.011   |               |               |      |       |      |
| 827694 |             |             |            |           |           |          |                 |          | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 |              | Incomplete       | C50.011   |               |               |      |       |      |
| 827693 |             |             |            |           |           |          |                 |          | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 |              | Incomplete       | C50.011   |               |               |      |       |      |
| 827677 |             |             | MAR...     |           |           |          |                 | INC      | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 |              | Incomplete       | C50.011   |               |               |      |       |      |

5. Click on the "+" sign to view additional details of a particular column. Once expanded, click on the "-" sign to collapse.

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|--------|-------------|-------------|------------|-----------|-----------|----------|-----------------|----------|-----------|-------------|------------|------------|--------------|----------------|-----------|---------------|--------------|------|-------|------|
| 876240 |             |             | ROSANNE    |           |           |          |                 | INC      | Perjeta   | 5/27/2021   | 5/27/2021  | 11/11/2021 | 5/27/2021    | Tech Review    | C50.011   |               |              |      |       |      |
| 876234 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 5/27/2021   | 5/27/2021  | 11/23/2021 | 5/27/2021    | Void           | C50.011   |               |              |      |       |      |
| 876225 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 5/27/2021   | 5/26/2021  | 11/22/2021 | 5/27/2021    | Incomplete     | C50.011   |               |              |      |       |      |
| 876224 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 5/27/2021   | 5/27/2021  | 11/23/2021 | 5/27/2021    | Void           | A01.00    |               |              |      |       |      |
| 875118 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 5/25/2021   | 5/25/2021  | 11/9/2021  | 5/25/2021    | Tech Review    | C50.011   |               |              |      |       |      |
| 856287 |             |             | Tracemera  |           |           |          |                 |          | Tracemera | 5/13/2021   | 5/13/2021  | 10/28/2021 | 5/13/2021    | Corresponds    | C19       |               |              |      |       |      |
| 856281 |             |             | Hercuma    |           |           |          |                 |          | Hercuma   | 5/13/2021   | 5/13/2021  | 10/28/2021 | 5/13/2021    | Tech Review    | C19       |               |              |      |       |      |
| 856271 |             |             | Ontruzant  |           |           |          |                 |          | Ontruzant | 5/13/2021   | 5/12/2021  | 10/27/2021 | 5/13/2021    | Corresponds    | C19       |               |              |      |       |      |
| 856263 |             |             | Kanjinti   |           |           |          |                 |          | Kanjinti  | 5/12/2021   | 5/12/2021  | 10/27/2021 | 5/12/2021    | Corresponds    | C19       |               |              |      |       |      |
| 840687 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/27/2021   | 4/30/2021  | 10/15/2021 | 4/27/2021    | Approved       | C50.011   |               |              |      |       |      |
| 840657 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/27/2021   | 4/30/2021  | 10/15/2021 | 4/27/2021    | Approved       | C50.011   |               |              |      |       |      |
| 838643 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/23/2021   | 4/23/2021  | 4/23/2021  | 4/23/2021    | MD Review R    | A00.0     |               |              |      |       |      |
| 838594 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/23/2021   | 4/23/2021  | 4/23/2021  | 4/23/2021    | Provider Actio | C50.011   |               |              |      |       |      |
| 827753 |             |             | Tracemera  |           |           |          |                 |          | Tracemera | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void           | C19       |               |              |      |       |      |
| 827750 |             |             | Hercuma    |           |           |          |                 |          | Hercuma   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void           | C19       |               |              |      |       |      |
| 827745 |             |             | Ontruzant  |           |           |          |                 |          | Ontruzant | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void           | C19       |               |              |      |       |      |
| 827740 |             |             | Kanjinti   |           |           |          |                 |          | Kanjinti  | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void           | C19       |               |              |      |       |      |
| 827723 |             |             | Hercapth   |           |           |          |                 |          | Hercapth  | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void           | C19       |               |              |      |       |      |
| 827721 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Void           | C19       |               |              |      |       |      |
| 827712 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/20/2021   | 5/19/2021  | 5/19/2021  | 4/20/2021    | Approved       | C50.011   |               |              |      |       |      |
| 827702 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
| 827700 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
| 827694 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
| 827693 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
| 827677 |             |             | Perjeta    |           |           |          |                 |          | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |

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|----------------|-------------|-------------|------------|-----------|-----------|----------|-----------------|-----------------|-----------|-------------|------------|------------|--------------|----------------|-----------|---------------|--------------|------|-------|------|
| Auth #         | Ext. Auth # | Fax File ID | First Name | Last Name | Member ID | Priority | Line of Busi... | Provider        | Drug      | Request ... | Start Date | End Date   | Decision ... | Status         | Diagnosis | Referring ... | Rendering... | Doc. | Notes | Copy |
| 876240         |             |             | ROSA       |           |           |          |                 |                 | Perjeta   | 5/27/2021   | 5/27/2021  | 11/11/2021 | 5/27/2021    | Tech Review    | C50.011   |               |              |      |       |      |
| 876234         |             |             |            | KA        |           |          |                 |                 | Perjeta   | 5/27/2021   | 5/27/2021  | 11/23/2021 | 5/27/2021    | Void           | C50.011   |               |              |      |       |      |
| 876225         |             |             |            |           |           |          |                 |                 | Perjeta   | 5/27/2021   | 5/26/2021  | 11/22/2021 | 5/27/2021    | Incomplete     | C50.011   |               |              |      |       |      |
| 876224         |             |             |            |           |           |          |                 |                 | Perjeta   | 5/27/2021   | 5/27/2021  | 11/23/2021 | 5/27/2021    | Void           | A01.00    |               |              |      |       |      |
| 875118         |             |             |            |           |           |          |                 |                 | Perjeta   | 5/25/2021   | 5/25/2021  | 11/9/2021  | 5/25/2021    | Tech Review    | C50.011   |               |              |      |       |      |
| 856287         |             |             |            |           |           |          |                 |                 | Tracemera | 5/13/2021   | 5/13/2021  | 10/28/2021 | 5/13/2021    | Corresponds    | C19       |               |              |      |       |      |
| 856281         |             |             |            |           |           |          |                 |                 | Hercuma   | 5/13/2021   | 5/13/2021  | 10/28/2021 | 5/13/2021    | Tech Review    | C19       |               |              |      |       |      |
| 856271         |             |             |            |           |           |          |                 |                 | Ontruzant | 5/13/2021   | 5/12/2021  | 10/27/2021 | 5/13/2021    | Corresponds    | C19       |               |              |      |       |      |
| 856263         |             |             |            |           |           |          |                 |                 | Kanjinti  | 5/12/2021   | 5/12/2021  | 10/27/2021 | 5/12/2021    | Corresponds    | C19       |               |              |      |       |      |
| 840687         |             |             |            |           |           |          |                 |                 | Perjeta   | 4/27/2021   | 4/30/2021  | 10/15/2021 | 4/27/2021    | Approved       | C50.011   |               |              |      |       |      |
| 840657         |             |             |            |           |           |          |                 |                 | Perjeta   | 4/27/2021   | 4/30/2021  | 10/15/2021 | 4/27/2021    | Approved       | C50.011   |               |              |      |       |      |
| 838643         |             |             |            |           |           |          |                 |                 | Perjeta   | 4/23/2021   | 4/23/2021  | 4/23/2021  | 4/23/2021    | MD Review R    | A00.0     |               |              |      |       |      |
| 838594         |             |             |            |           |           |          |                 |                 | Perjeta   | 4/23/2021   | 4/23/2021  | 4/23/2021  | 4/23/2021    | Provider Actio | C50.011   |               |              |      |       |      |
| 827753         |             |             |            |           |           |          |                 |                 | Tracemera | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void           | C19       |               |              |      |       |      |
| 827750         |             |             |            |           |           |          |                 |                 | Hercuma   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void           | C19       |               |              |      |       |      |
| 827745         |             |             |            |           |           |          |                 |                 | Ontruzant | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void           | C19       |               |              |      |       |      |
| 827740         |             |             |            |           |           |          |                 |                 | Kanjinti  | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void           | C19       |               |              |      |       |      |
| 827723         |             |             |            |           |           |          |                 |                 | Hercapth  | 4/20/2021   | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void           | C19       |               |              |      |       |      |
| 827721         |             |             |            |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Void           | C19       |               |              |      |       |      |
| 827712         |             |             |            |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 5/19/2021  | 5/19/2021  | 4/20/2021    | Approved       | C50.011   |               |              |      |       |      |
| 827702         |             |             |            |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
| 827700         |             |             |            |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
| 827694         |             |             |            |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
| 827693         |             |             |            |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
| 827677         |             |             |            | MAR       |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |              |      |       |      |
|                |             |             | MAR        |           |           |          |                 |                 | Perjeta   | 4/20/2021   | 4/20/2021  | 10/1       |              |                |           |               |              |      |       |      |

7. Drag the column to its new location.

| MEMBER DETAILS |             |             |           |            |           |           |          |                  |          | IMPORTANT DATES |            |            |              |                |           |               |               |      |       |      |
|----------------|-------------|-------------|-----------|------------|-----------|-----------|----------|------------------|----------|-----------------|------------|------------|--------------|----------------|-----------|---------------|---------------|------|-------|------|
| Auth #         | Ext. Auth # | Fax File ID | Drug      | First Name | Last Name | Member ID | Priority | Line of Business | Provider | Request ...     | Start Date | End Date   | Decision ... | Status         | Diagnosis | Referring ... | Rendering ... | Doc. | Notes | Copy |
| 876240         |             |             | Perjeta   | ROS*       |           |           |          |                  |          | 5/27/2021       | 5/27/2021  | 11/11/2021 | 5/27/2021    | Tech Review    | C50.011   |               |               |      |       |      |
| 876234         |             |             | Perjeta   |            |           |           |          |                  |          | 5/27/2021       | 5/27/2021  | 11/23/2021 | 5/27/2021    | Void           | C50.011   |               |               |      |       |      |
| 876225         |             |             | Perjeta   |            |           |           |          |                  |          | 5/27/2021       | 5/26/2021  | 11/22/2021 | 5/27/2021    | Incomplete     | C50.011   |               |               |      |       |      |
| 876224         |             |             | Perjeta   |            |           |           |          |                  |          | 5/27/2021       | 5/27/2021  | 11/23/2021 | 5/27/2021    | Void           | A01.00    |               |               |      |       |      |
| 875118         |             |             | Perjeta   |            |           |           |          |                  |          | 5/25/2021       | 5/25/2021  | 11/9/2021  | 5/25/2021    | Tech Review    | C50.011   |               |               |      |       |      |
| 856287         |             |             | Tracemera |            |           |           |          |                  |          | 5/13/2021       | 5/13/2021  | 10/28/2021 | 5/13/2021    | Corresponds    | C19       |               |               |      |       |      |
| 856281         |             |             | Hercuma   |            |           |           |          |                  |          | 5/13/2021       | 5/13/2021  | 10/28/2021 | 5/13/2021    | Tech Review    | C19       |               |               |      |       |      |
| 856271         |             |             | Ontruzant |            |           |           |          |                  |          | 5/13/2021       | 5/12/2021  | 10/27/2021 | 5/13/2021    | Corresponds    | C19       |               |               |      |       |      |
| 856263         |             |             | Kanjinti  |            |           |           |          |                  |          | 5/13/2021       | 5/12/2021  | 10/27/2021 | 5/13/2021    | Corresponds    | C19       |               |               |      |       |      |
| 840687         |             |             | Perjeta   |            |           |           |          |                  |          | 4/27/2021       | 4/30/2021  | 10/15/2021 | 4/27/2021    | Approved       | C50.011   |               |               |      |       |      |
| 840657         |             |             | Perjeta   |            |           |           |          |                  |          | 4/27/2021       | 4/30/2021  | 10/15/2021 | 4/27/2021    | Approved       | C50.011   |               |               |      |       |      |
| 838643         |             |             | Perjeta   |            |           |           |          |                  |          | 4/23/2021       | 4/23/2021  | 4/23/2021  | 4/23/2021    | MD Review R    | A00.0     |               |               |      |       |      |
| 838594         |             |             | Perjeta   |            |           |           |          |                  |          | 4/23/2021       | 4/23/2021  | 4/23/2021  | 4/23/2021    | Provider Actio | C50.011   |               |               |      |       |      |
| 827753         |             |             | Tracemera |            |           |           |          |                  |          | 4/20/2021       | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void           | C19       |               |               |      |       |      |
| 827750         |             |             | Hercuma   |            |           |           |          |                  |          | 4/20/2021       | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void           | C19       |               |               |      |       |      |
| 827745         |             |             | Ontruzant |            |           |           |          |                  |          | 4/20/2021       | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void           | C19       |               |               |      |       |      |
| 827740         |             |             | Kanjinti  |            |           |           |          |                  |          | 4/20/2021       | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void           | C19       |               |               |      |       |      |
| 827723         |             |             | Hercapth  |            |           |           |          |                  |          | 4/20/2021       | 4/20/2021  | 10/17/2021 | 5/10/2021    | Void           | C19       |               |               |      |       |      |
| 827721         |             |             | Perjeta   |            |           |           |          |                  |          | 4/20/2021       | 4/20/2021  | 10/17/2021 | 4/25/2021    | Void           | C19       |               |               |      |       |      |
| 827712         |             |             | Perjeta   |            |           |           |          |                  |          | 4/20/2021       | 5/19/2021  | 5/19/2021  | 4/20/2021    | Approved       | C50.011   |               |               |      |       |      |
| 827702         |             |             | Perjeta   |            |           |           |          |                  |          | 4/20/2021       | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |               |      |       |      |
| 827700         |             |             | Perjeta   |            |           |           |          |                  |          | 4/20/2021       | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |               |      |       |      |
| 827694         |             |             | Perjeta   |            |           |           |          |                  |          | 4/20/2021       | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |               |      |       |      |
| 827693         |             |             | Perjeta   | Ms.        |           |           |          |                  |          | 4/20/2021       | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |               |      |       |      |
| 827677         |             |             | Perjeta   | MARTIN     |           |           |          |                  |          | 4/20/2021       | 4/20/2021  | 10/17/2021 | 4/25/2021    | Incomplete     | C50.011   |               |               |      |       |      |

9. To export the search results, click the **Export** icon.

Columns Filter Sorting                                                                                                                                                                                                                                                                                                                                                                                                                                                                           

10. To make a quick copy of an Authorization from the search results, click the **Copy** icon.

| MEMBER DETAILS |             |             |           |            |           |           |          |                 |          | IMPORTANT DATES |            |            |             |                |           |              |              |      |       |      |
|----------------|-------------|-------------|-----------|------------|-----------|-----------|----------|-----------------|----------|-----------------|------------|------------|-------------|----------------|-----------|--------------|--------------|------|-------|------|
| Auth #         | Ext. Auth # | Fax File ID | Drug      | First Name | Last Name | Member ID | Priority | Line of Busi... | Provider | Request...      | Start Date | End Date   | Decision... | Status         | Diagnosis | Referring... | Rendering... | Doc. | Notes | Copy |
| 976240         |             |             | Perjeta   | ROBERT     |           |           |          |                 | INC      | 5/27/2021       | 5/27/2021  | 11/11/2021 | 5/27/2021   | Tech Review    | C50.011   |              |              |      |       |      |
| 976234         |             |             | Perjeta   |            |           |           |          |                 |          | 5/27/2021       | 5/27/2021  | 11/23/2021 | 5/27/2021   | Void           | C50.011   |              |              |      |       |      |
| 976225         |             |             | Perjeta   |            |           |           |          |                 |          | 5/27/2021       | 5/26/2021  | 11/22/2021 | 5/27/2021   | Incomplete     | C50.011   |              |              |      |       |      |
| 976224         |             |             | Perjeta   |            |           |           |          |                 |          | 5/27/2021       | 5/27/2021  | 11/23/2021 | 5/27/2021   | Void           | A01.00    |              |              |      |       |      |
| 975116         |             |             | Perjeta   |            |           |           |          |                 |          | 5/25/2021       | 5/25/2021  | 11/9/2021  | 5/25/2021   | Tech Review    | C50.011   |              |              |      |       |      |
| 956287         |             |             | Trazzema  |            |           |           |          |                 |          | 5/13/2021       | 5/13/2021  | 10/28/2021 | 5/13/2021   | Correspondence | C19       |              |              |      |       |      |
| 956281         |             |             | Hercuma   |            |           |           |          |                 |          | 5/13/2021       | 5/13/2021  | 10/28/2021 | 5/13/2021   | Tech Review    | C19       |              |              |      |       |      |
| 956271         |             |             | Ontrucent |            |           |           |          |                 |          | 5/13/2021       | 5/12/2021  | 10/27/2021 | 5/13/2021   | Correspondence | C19       |              |              |      |       |      |
| 956263         |             |             | Kanjuti   |            |           |           |          |                 |          | 5/12/2021       | 5/12/2021  | 10/27/2021 | 5/12/2021   | Correspondence | C19       |              |              |      |       |      |
| 949887         |             |             | Perjeta   |            |           |           |          |                 |          | 4/27/2021       | 4/30/2021  | 10/15/2021 | 4/27/2021   | Approved       | C50.011   |              |              |      |       |      |
| 949857         |             |             | Perjeta   |            |           |           |          |                 |          | 4/27/2021       | 4/30/2021  | 10/15/2021 | 4/27/2021   | Approved       | C50.011   |              |              |      |       |      |
| 938643         |             |             | Perjeta   |            |           |           |          |                 |          | 4/23/2021       | 4/23/2021  | 4/23/2021  | 4/23/2021   | MD Review R    | A00.0     |              |              |      |       |      |
| 938564         |             |             | Perjeta   |            |           |           |          |                 |          | 4/23/2021       | 4/23/2021  | 4/23/2021  | 4/23/2021   | Provider Actio | C50.011   |              |              |      |       |      |
| 927753         |             |             | Trazzema  |            |           |           |          |                 |          | 4/29/2021       | 4/29/2021  | 10/17/2021 | 5/19/2021   | Void           | C19       |              |              |      |       |      |
| 927750         |             |             | Hercuma   |            |           |           |          |                 |          | 4/29/2021       | 4/29/2021  | 10/17/2021 | 5/19/2021   | Void           | C19       |              |              |      |       |      |
| 927746         |             |             | Ontrucent |            |           |           |          |                 |          | 4/29/2021       | 4/29/2021  | 10/17/2021 | 5/19/2021   | Void           | C19       |              |              |      |       |      |
| 927740         |             |             | Kanjuti   |            |           |           |          |                 |          | 4/29/2021       | 4/29/2021  | 10/17/2021 | 5/19/2021   | Void           | C19       |              |              |      |       |      |
| 927723         |             |             | Hercaplin |            |           |           |          |                 |          | 4/29/2021       | 4/29/2021  | 10/17/2021 | 5/19/2021   | Void           | C19       |              |              |      |       |      |
| 927721         |             |             | Perjeta   |            |           |           |          |                 |          | 4/29/2021       | 4/29/2021  | 10/17/2021 | 4/29/2021   | Void           | C19       |              |              |      |       |      |
| 927712         |             |             | Perjeta   |            |           |           |          |                 |          | 4/29/2021       | 5/18/2021  | 5/18/2021  | 4/29/2021   | Approved       | C50.011   |              |              |      |       |      |
| 927702         |             |             | Perjeta   |            |           |           |          |                 |          | 4/29/2021       | 4/29/2021  | 10/17/2021 |             | Incomplete     | C50.011   |              |              |      |       |      |
| 927700         |             |             | Perjeta   |            |           |           |          |                 |          | 4/29/2021       | 4/29/2021  | 10/17/2021 |             | Incomplete     | C50.011   |              |              |      |       |      |
| 927694         |             |             | Perjeta   |            |           |           |          |                 |          | 4/29/2021       | 4/29/2021  | 10/17/2021 |             | Incomplete     | C50.011   |              |              |      |       |      |
| 927693         |             |             | Perjeta   |            |           |           |          |                 |          | 4/29/2021       | 4/29/2021  | 10/17/2021 |             | Incomplete     | C50.011   |              |              |      |       |      |
| 927677         |             |             | Perjeta   | MAH...     |           |           |          |                 | INC      | 4/29/2021       | 4/29/2021  | 10/17/2021 |             | Incomplete     | C50.011   |              |              |      |       |      |

11. To refine your results, you can use **Search Operators**.

Search Authorization

Filtered Search

Text Search

perjeta

Enter at least 5 characters

Search

Text search will also display "near matching" results.  
Use "Search Operators" for refined results.

SEARCH OPERATORS

- To search for an exact phrase, place your phrase within the quotes " ".
- To search for a given term OR an equivalent term, place the word "OR" (ALL CAPS) in between the terms. e.g. John OR Jon
- To return results that meet both given terms, place the word "AND" (ALL CAPS) in between the terms e.g. Gammar AND Gammarad
- To exclude a term, place the word "NOT" (ALL CAPS) before the term e.g. John NOT Johnson

perjeta

Enter at least 5 characters

Search

Text search will also display "near matching" results.  
Use "Search Operators" for refined results.

SEARCH OPERATORS

- To search for an exact phrase, place your phrase within the quotes " ".
- To search for a given term OR an equivalent term, place the word "OR" (ALL CAPS) in between the terms. e.g. John OR Jon
- To return results that meet both given terms, place the word "AND" (ALL CAPS) in between the terms e.g. Gammar AND Gammarad
- To exclude a term, place the word "NOT" (ALL CAPS) before the term e.g. John NOT Johnson

SEARCH RESULTS

Columns

☐ Filter

☐ Sorting

☒ All

Reset

Records per page 25

Export

| Status      | Diagnosis | Referring ... | Rendering... | Doc. | Notes | Copy |
|-------------|-----------|---------------|--------------|------|-------|------|
|             | C50.011   |               |              |      |       |      |
| Tech Review | C50.011   |               |              |      |       |      |
| Void        | C50.011   |               |              |      |       |      |
| Void        | C50.011   |               |              |      |       |      |
| Tech Review | C50.111   |               |              |      |       |      |
| Tech Review | A00.0     |               |              |      |       |      |
| Tech Review | C50.011   |               |              |      |       |      |
| Tech Review | C50.011   |               |              |      |       |      |

- To search for an exact phrase, place quotes around the text entered on the search field.
- To search for an equivalent or a given term, enter the word “OR” (in all caps) between both search terms in the search text field.
- To search for results that include more than one term, enter the word “AND” (in all caps) between both search terms in the search text field.
- To exclude a search term from your results, enter the word “NOT” (in all caps) before the search term in the search text field.

## FILTERED SEARCH

Filtered Search provides the same filtering results as the Find Authorization feature.

The screenshot shows the 'Search Authorization' interface. The 'Filtered Search' tab is highlighted with a red box. The interface includes sections for 'AUTHORIZATION DETAILS', 'PATIENT DETAILS', and 'ADDITIONAL DETAILS'. The 'Search' button is located at the bottom right of the form.

- To reach Filtered Search, click the **Filtered Search** tab.

The screenshot shows the 'Search Authorization' interface with the 'Filtered Search' tab selected. A red arrow points to the 'Search' button at the bottom right of the form.

- Once in the **Filtered Search** tab, complete the fields you wish to filter your results by and click **Search**.

Search Authorization

AUTHORIZATION DETAILS

Transaction Type

[ All ]

Plan

Molina

Authorization #

Authorization Status

[ All ]

Requesting Provider

Rendering Provider

Fax File ID

External Authorization #

PATIENT DETAILS

First Name

Last Name

Member ID

Enter minimum 5 characters

Benefit Type

[ All ]

Group #

ADDITIONAL DETAILS

Drug Name

Actemra

NDC Code

DATE RANGE

Date Type

Select

Date Range

MM/DD/YYYY - MM/DD/YYYY

Results may be limited if you do not have security access rights to certain content.

Search

Columns

Filter

Sorting

☒ All

Reset

Records per page

25

Export

MEMBER DETAILS

Auth #

Ext. Auth #

Fax File ID

First Name

Last Name

Member ID

Priority

Line of Bus...

Provider

Drug

Request ...

Start Date

End Date

Decision ...

Status

Diagnosis

Referring ...

Render...

Doc.

Notes

Copy

876593

Actemra

5/28/2021

5/28/2021

5/27/2022

Tech Review

A15.0

876592

Actemra

5/28/2021

5/28/2021

5/27/2022

Tech Review

A15.0

876591

Actemra

5/28/2021

5/28/2021

5/28/2021

Tech Review

B93

876594

Actemra

5/28/2021

5/28/2021

5/28/2021

5/28/2021

Corresponds

N28.83

876458

Actemra

5/27/2021

5/27/2021

5/27/2021

Tech Review

B93

- Your filtered results will appear at the bottom of the screen.

## 5. FIND AN AUTHORIZATION

The Find Authorization features allows users to look up any authorizations in the system submitted by your Provider office. Since the Quick Search feature have been implemented in the system, the Find Authorization feature will be discontinued at some point in the future.

**Search Authorization**

Find Authorization  
Quick Search  
Create Authorization

**AUTHORIZATION DETAILS**

Transaction Type: [All]  
Plan: [Medina]  
Authorization #: [All]  
Authorization Status: [All]  
Requesting Provider: [ ]  
Rendering Provider: [ ]  
Fax File ID: [ ]  
External Authorization #: [ ]

**PATIENT DETAILS**

First Name: [ ]  
Last Name: [ ]  
Member ID: [Enter minimum 5 characters]  
Benefit Type: [All]  
Group #: [ ]

**ADDITIONAL DETAILS**

Drug Name: [ ]  
NDC Code: [ ]  
DATE RANGE: [Select]  
Date Type: [MM/DD/YYYY - MM/DD/YYYY]

\*Results may be limited if you do not have security access rights to certain content.

Search

1. From the Homepage select **Find Authorization** from the Authorizations from the top navigation menu.

**Find Authorization**  
Results may be limited if you do not have security access rights to certain content.

**SEARCH CRITERIA**

Authorization #: [ ]  
Plan: [Select a plan]  
Requesting Provider: [Enter at least 3 characters to search for a Provider]  
First Name: [ ]  
Last Name: [ ]  
Member ID: [ ]  
Date Range: [Start Date of Service] [End Date]  
Date Type: [All]  
Date Range: [Start Date] [End Date]  
Authorization Status: [All]  
External Authorization #: [ ]  
Patient Account #: [ ]  
Drug Name: [ ]  
Advanced Search  
The following fields will only narrow your search results. If you do not include additional criteria in the fields above your results will be skewed.  
HCPCS/CPT Code: [ ]  
NDC Code: [ ]  
Physician NPI: [ ]  
Physician Last Name: [ ]  
Physician First Name: [ ]

SEARCH

2. Enter search criteria.
3. Click **Search**.
4. Select the Authorization you wish to view by clicking on the **Auth#** in blue from the search results presented at the bottom of the screen.

**Find Authorization**  
Results may be limited if you do not have security access rights to certain content.

**SEARCH CRITERIA**

Authorization #: [ ]  
Plan: [Select a plan]  
Requesting Provider: [Enter at least 3 characters to search for a Provider]  
First Name: [ ]  
Last Name: [ ]  
Member ID: [ ]  
Date Range: [Start Date of Service] [End Date]  
Date Type: [All]  
Date Range: [Start Date] [End Date]  
Authorization Status: [All]  
External Authorization #: [ ]  
Patient Account #: [ ]  
Drug Name: [ ]  
Advanced Search  
The following fields will only narrow your search results. If you do not include additional criteria in the fields above your results will be skewed.  
HCPCS/CPT Code: [ ]  
NDC Code: [ ]  
Physician NPI: [ ]  
Physician Last Name: [ ]  
Physician First Name: [ ]

SEARCH

**AUTHORIZATION SEARCH RESULTS**

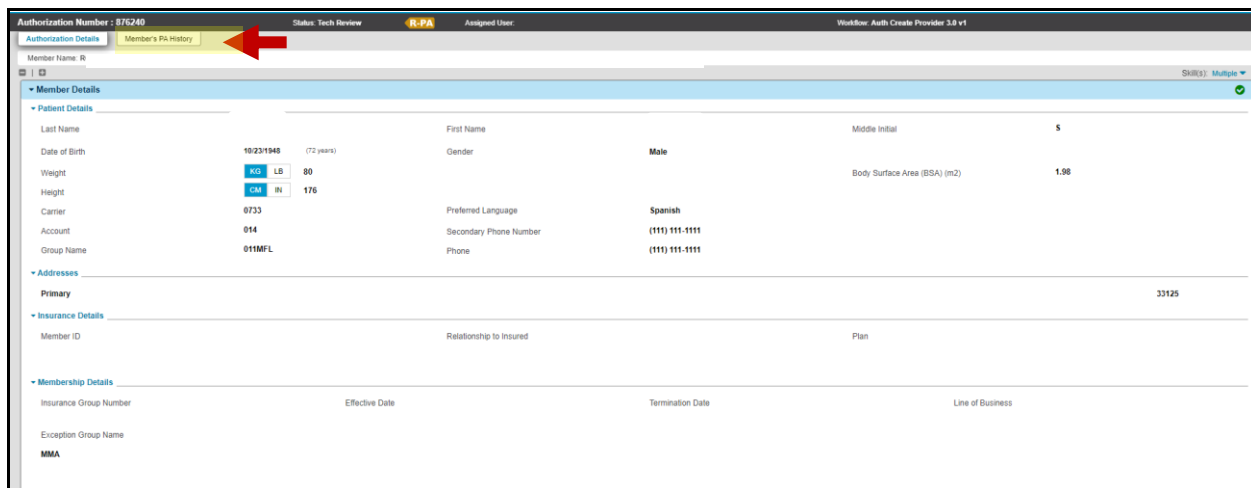
Page size: 25 Max Records: 100 1 records in 1 pages

| Auth # | Ext. Auth # | First Name | Last Name | Member ID | Plan | Provider Name | Drug Name | Start Date | End Date   | Last Activity Date | Oral Notification Date | Written Notification Date | Status      | Documents |
|--------|-------------|------------|-----------|-----------|------|---------------|-----------|------------|------------|--------------------|------------------------|---------------------------|-------------|-----------|
| 176240 |             |            |           |           |      |               | Perjeta   | 5/27/2021  | 11/23/2021 | 5/27/2021          |                        |                           | Tech Review | ✓         |

## 6. MEMBER PRIOR AUTHORIZATION HISTORY

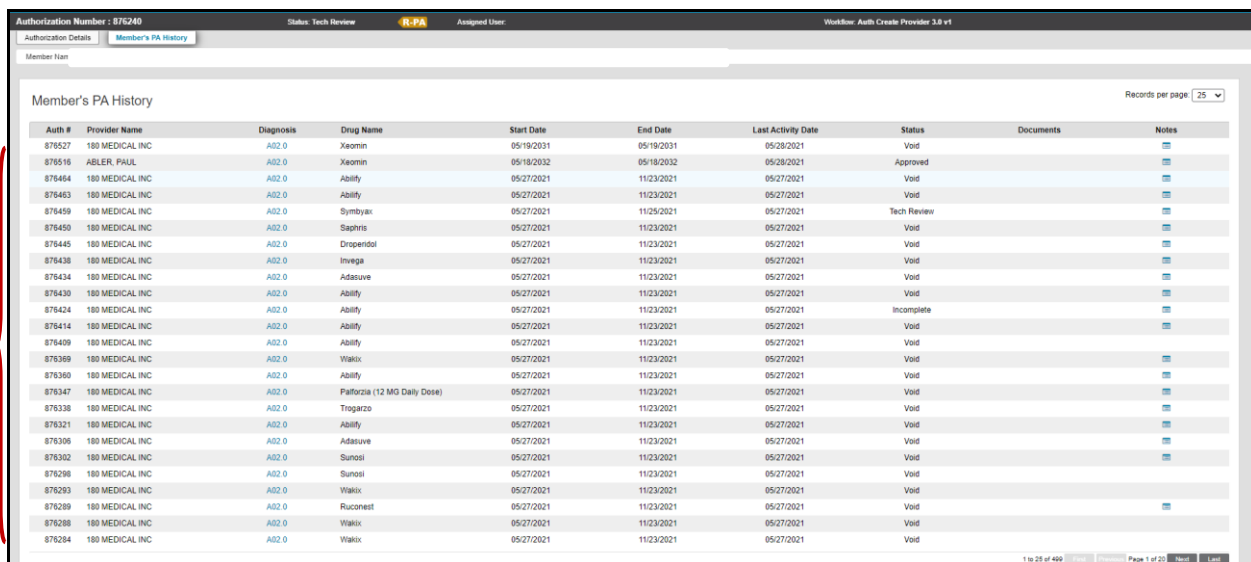
Member Prior Authorization History allows a provider facility to access to the complete history of prior authorizations submitted to Novologix for that member and their content from the prior authorization detail screen.

1. To access the Member Prior Authorization History tab, click on the **Member's PA History** tab at the top of the authorization details screen.



The screenshot shows the 'Authorization Number : 876240' screen. At the top, there are tabs: 'Authorization Details', 'Member's PA History' (highlighted with a red arrow), and 'Assigned User'. Below the tabs, there are sections for 'Member Details', 'Patient Details', 'Addresses', 'Insurance Details', and 'Membership Details'. The 'Member Details' section includes fields for Last Name, Date of Birth (10/23/1945), Gender (Male), Middle Initial (S), Weight (80), Height (176), Carrier (8732), Account (014), Group Name (011MFL), Preferred Language (Spanish), Secondary Phone Number ((111) 111-1111), and Phone ((111) 111-1111). The 'Patient Details' section includes fields for First Name, Middle Initial, and Body Surface Area (BSA) (1.98). The 'Addresses' section includes a Primary address (33125). The 'Insurance Details' section includes Member ID, Relationship to Insured, and Plan. The 'Membership Details' section includes Insurance Group Number, Effective Date, Termination Date, Line of Business, and Exception Group Name (MMA).

2. Every authorization in the system submitted by your provider facility for that member will be listed under **Member's PA History**.



The screenshot shows the 'Member's PA History' table. The table has columns: Auth #, Provider Name, Diagnosis, Drug Name, Start Date, End Date, Last Activity Date, Status, Documents, and Notes. The table lists 25 records of prior authorizations for member 876240. A red bracket highlights the table.

| Auth # | Provider Name   | Diagnosis | Drug Name                    | Start Date | End Date   | Last Activity Date | Status      | Documents | Notes |
|--------|-----------------|-----------|------------------------------|------------|------------|--------------------|-------------|-----------|-------|
| 876527 | 180 MEDICAL INC | A02.0     | Xeomin                       | 05/18/2031 | 05/18/2031 | 05/28/2021         | Void        |           |       |
| 876519 | ASLER, PAUL     | A02.0     | Xeomin                       | 05/18/2032 | 05/18/2032 | 05/28/2021         | Approved    |           |       |
| 876464 | 180 MEDICAL INC | A02.0     | Abilify                      | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876463 | 180 MEDICAL INC | A02.0     | Abilify                      | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876459 | 180 MEDICAL INC | A02.0     | Symbax                       | 05/27/2021 | 11/25/2021 | 05/27/2021         | Tech Review |           |       |
| 876459 | 180 MEDICAL INC | A02.0     | Saphris                      | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876445 | 180 MEDICAL INC | A02.0     | Droperidol                   | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876438 | 180 MEDICAL INC | A02.0     | Invega                       | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876434 | 180 MEDICAL INC | A02.0     | Adasuve                      | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876430 | 180 MEDICAL INC | A02.0     | Abilify                      | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876424 | 180 MEDICAL INC | A02.0     | Abilify                      | 05/27/2021 | 11/23/2021 | 05/27/2021         | Incomplete  |           |       |
| 876414 | 180 MEDICAL INC | A02.0     | Abilify                      | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876409 | 180 MEDICAL INC | A02.0     | Abilify                      | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876369 | 180 MEDICAL INC | A02.0     | Viatrix                      | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876360 | 180 MEDICAL INC | A02.0     | Abilify                      | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876347 | 180 MEDICAL INC | A02.0     | Palfioria (12 MG Daily Dose) | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876338 | 180 MEDICAL INC | A02.0     | Trogarzo                     | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876321 | 180 MEDICAL INC | A02.0     | Abilify                      | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876306 | 180 MEDICAL INC | A02.0     | Adasuve                      | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876302 | 180 MEDICAL INC | A02.0     | Sunosi                       | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876296 | 180 MEDICAL INC | A02.0     | Sunosi                       | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876293 | 180 MEDICAL INC | A02.0     | Viatrix                      | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876289 | 180 MEDICAL INC | A02.0     | Ruconest                     | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876288 | 180 MEDICAL INC | A02.0     | Viatrix                      | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876284 | 180 MEDICAL INC | A02.0     | Viatrix                      | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |

- The details listed for each authorization include the authorization number, provider name, diagnosis code, drug name, start and end dates, authorization status, documents, and notes.

Authorization Number : 876240    Status: Tech Review    R-PA    Assigned User    Workflow: Auth Create Provider 3.0 v1

Member Name: MIA

Member's PA History    Records per page: 25

| Auth # | Provider Name   | Diagnosis | Drug Name                 | Start Date | End Date   | Last Activity Date | Status      | Documents | Notes |
|--------|-----------------|-----------|---------------------------|------------|------------|--------------------|-------------|-----------|-------|
| 876527 | 180 MEDICAL INC | A02.0     | Xeomin                    | 05/19/2031 | 05/19/2031 | 05/28/2021         | Void        |           |       |
| 876516 | ABLER, PAUL     | A02.0     | Xeomin                    | 05/18/2032 | 05/18/2032 | 05/28/2021         | Approved    |           |       |
| 876464 | 180 MEDICAL INC | A02.0     | Abilify                   | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876463 | 180 MEDICAL INC | A02.0     | Abilify                   | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876459 | 180 MEDICAL INC | A02.0     | Symbax                    | 05/27/2021 | 11/25/2021 | 05/27/2021         | Tech Review |           |       |
| 876450 | 180 MEDICAL INC | A02.0     | Saphris                   | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876445 | 180 MEDICAL INC | A02.0     | Droperidol                | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876438 | 180 MEDICAL INC | A02.0     | Invega                    | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876434 | 180 MEDICAL INC | A02.0     | Adasuve                   | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876430 | 180 MEDICAL INC | A02.0     | Abilify                   | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876424 | 180 MEDICAL INC | A02.0     | Abilify                   | 05/27/2021 | 11/23/2021 | 05/27/2021         | Incomplete  |           |       |
| 876414 | 180 MEDICAL INC | A02.0     | Abilify                   | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876409 | 180 MEDICAL INC | A02.0     | Abilify                   | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876369 | 180 MEDICAL INC | A02.0     | Vitax                     | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876360 | 180 MEDICAL INC | A02.0     | Abilify                   | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876347 | 180 MEDICAL INC | A02.0     | Plavix (12 MG Daily Dose) | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876338 | 180 MEDICAL INC | A02.0     | Tegaserod                 | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876321 | 180 MEDICAL INC | A02.0     | Abilify                   | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876306 | 180 MEDICAL INC | A02.0     | Adasuve                   | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876302 | 180 MEDICAL INC | A02.0     | Sumatriptan               | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876298 | 180 MEDICAL INC | A02.0     | Sumatriptan               | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876293 | 180 MEDICAL INC | A02.0     | Vitax                     | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876289 | 180 MEDICAL INC | A02.0     | Rucapar                   | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876288 | 180 MEDICAL INC | A02.0     | Vitax                     | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876284 | 180 MEDICAL INC | A02.0     | Vitax                     | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |

1 to 25 of 406    Page 1 of 20    Next    Last

- The **Diagnosis** descriptions are viewable by hovering over the diagnosis code in blue.

Authorization Number : 876240    Status: Tech Review    R-PA    Assigned User    Workflow: Auth Create Provider 3.0 v1

Member Name: MIA

Member's PA History    Records per page: 25

| Auth # | Provider Name   | Diagnosis | Drug Name  | Start Date | End Date   | Last Activity Date | Status      | Documents | Notes |
|--------|-----------------|-----------|------------|------------|------------|--------------------|-------------|-----------|-------|
| 876527 | 180 MEDICAL INC | A02.0     | Xeomin     | 05/19/2031 | 05/19/2031 | 05/28/2021         | Void        |           |       |
| 876516 | ABLER, PAUL     | A02.0     | Xeomin     | 05/18/2032 | 05/18/2032 | 05/28/2021         | Approved    |           |       |
| 876464 | 180 MEDICAL INC | A02.0     | Abilify    | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876463 | 180 MEDICAL INC | A02.0     | Abilify    | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876459 | 180 MEDICAL INC | A02.0     | Symbax     | 05/27/2021 | 11/25/2021 | 05/27/2021         | Tech Review |           |       |
| 876450 | 180 MEDICAL INC | A02.0     | Saphris    | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876445 | 180 MEDICAL INC | A02.0     | Droperidol | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876438 | 180 MEDICAL INC | A02.0     | Invega     | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876434 | 180 MEDICAL INC | A02.0     | Adasuve    | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876430 | 180 MEDICAL INC | A02.0     | Abilify    | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void        |           |       |
| 876424 | 180 MEDICAL INC | A02.0     | Abilify    | 05/27/2021 | 11/23/2021 | 05/27/2021         | Incomplete  |           |       |

- Documents associated with an authorization can be opened by clicking on the document name in blue.

Member's PA History Records per page: 25

| Auth # | Provider Name   | Diagnosis | Drug Name             | Start Date | End Date   | Last Activity Date | Status                       | Documents | Notes    |
|--------|-----------------|-----------|-----------------------|------------|------------|--------------------|------------------------------|-----------|----------|
| 876133 | 180 MEDICAL INC | A02.0     | Vitralvi              | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void                         |           |          |
| 876110 | 180 MEDICAL INC | A02.0     | Valium                | 05/26/2021 | 11/22/2021 | 05/27/2021         | Void                         |           |          |
| 876084 | 180 MEDICAL INC | A02.0     | Spravato (56 MG Dose) | 05/26/2021 | 11/22/2021 | 05/27/2021         | Void                         |           |          |
| 876078 | 180 MEDICAL INC | A02.0     | Atrezza               | 05/26/2021 | 11/22/2021 | 05/27/2021         | Void                         |           |          |
| 876073 | 180 MEDICAL INC | A02.0     | Atrezza               | 05/26/2021 | 11/22/2021 | 05/27/2021         | Void                         |           |          |
| 876071 | 180 MEDICAL INC | A02.0     | Enspryng              | 05/26/2021 | 11/22/2021 | 05/27/2021         | Void                         |           |          |
| 876066 | 180 MEDICAL INC | A02.0     | Enspryng              | 05/26/2021 | 11/22/2021 | 05/27/2021         | Void                         |           |          |
| 876042 | 180 MEDICAL INC | A02.0     | Atrezza               | 05/26/2021 | 11/22/2021 | 05/27/2021         | Void                         |           |          |
| 875982 | 180 MEDICAL INC | A00.0     | Xeomin                | 05/21/2031 | 05/21/2031 | 05/27/2021         | Incomplete                   |           |          |
| 875968 | 180 MEDICAL INC | A02.0     | Xeomin                | 05/24/2022 | 05/24/2022 | 05/27/2021         | Void                         |           |          |
| 875960 | 180 MEDICAL INC | A01.00    | Xeomin                | 05/18/2026 | 05/18/2026 | 05/27/2021         | Incomplete                   |           |          |
| 875959 | ABLER, PAUL     | A02.0     | Xeomin                | 05/02/2033 | 05/02/2033 | 05/27/2021         | Incomplete                   |           |          |
| 875953 | 180 MEDICAL INC | A02.0     | Abravane              | 05/16/2033 | 05/16/2033 | 05/27/2021         | Correspondence Action Needed | Multiple  | Multiple |
| 875952 | 180 MEDICAL INC | A02.0     | Abravane              | 05/18/2030 | 05/18/2030 | 05/27/2021         | Dismissed                    | Multiple  | Multiple |
| 875951 | 180 MEDICAL INC | A02.0     | Abravane              | 05/23/2032 | 05/23/2032 | 05/27/2021         | Correspondence Action Needed | Multiple  | Multiple |
| 875944 | 180 MEDICAL INC | A02.0     | Abravane              | 05/27/2022 | 05/27/2022 | 05/27/2021         | Denied                       | Multiple  | Multiple |
| 875938 | 180 MEDICAL INC | A02.0     | Abravane              | 05/21/2029 | 05/21/2029 | 05/27/2021         | Pending                      | Multiple  | Multiple |
| 875937 | 180 MEDICAL INC | A02.0     | Abravane              | 05/11/2022 | 05/11/2022 | 05/27/2021         | Approved                     | Multiple  | Multiple |
| 875936 | 180 MEDICAL INC | A02.0     | Abravane              | 05/10/2026 | 05/10/2026 | 05/27/2021         | Correspondence Action Needed | Multiple  | Multiple |
| 875934 | 180 MEDICAL INC | A02.0     | Abravane              | 05/02/2036 | 05/02/2036 | 05/27/2021         | Approved                     | Multiple  | Multiple |
| 875927 | 180 MEDICAL INC | A02.0     | Abravane              | 05/03/2028 | 05/03/2028 | 05/27/2021         | Approved                     | Multiple  | Multiple |
| 875924 | 180 MEDICAL INC | A02.0     | Abravane              | 05/11/2034 | 05/11/2034 | 05/27/2021         | Dismissed                    | Multiple  | Multiple |
| 875923 | 180 MEDICAL INC | A02.0     | Abravane              | 05/19/2027 | 05/19/2027 | 05/27/2021         | Dismissed                    | Multiple  | Multiple |
| 875922 | 180 MEDICAL INC | A02.0     | Abravane              | 05/19/2035 | 05/19/2035 | 05/27/2021         | Dismissed                    | Multiple  | Multiple |
| 875911 | 180 MEDICAL INC | A02.0     | Abravane              | 05/05/2026 | 05/05/2026 | 05/27/2021         | Correspondence Action Needed | Multiple  | Multiple |

51 to 75 of 488 First Previous Page 3 of 20 Next Last

6. For authorizations that have multiple documents attached, click on the down arrow to view the list of documents attached to that authorization.

Member's PA History Records per page: 25

| Auth # | Provider Name   | Diagnosis | Drug Name             | Start Date | End Date   | Last Activity Date | Status                       | Documents                   | Notes    |
|--------|-----------------|-----------|-----------------------|------------|------------|--------------------|------------------------------|-----------------------------|----------|
| 876133 | 180 MEDICAL INC | A02.0     | Vitralvi              | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void                         |                             |          |
| 876110 | 180 MEDICAL INC | A02.0     | Valium                | 05/26/2021 | 11/22/2021 | 05/27/2021         | Void                         |                             |          |
| 876084 | 180 MEDICAL INC | A02.0     | Spravato (56 MG Dose) | 05/26/2021 | 11/22/2021 | 05/27/2021         | Void                         |                             |          |
| 876078 | 180 MEDICAL INC | A02.0     | Atrezza               | 05/26/2021 | 11/22/2021 | 05/27/2021         | Void                         |                             |          |
| 876073 | 180 MEDICAL INC | A02.0     | Atrezza               | 05/26/2021 | 11/22/2021 | 05/27/2021         | Void                         |                             |          |
| 876071 | 180 MEDICAL INC | A02.0     | Enspryng              | 05/26/2021 | 11/22/2021 | 05/27/2021         | Void                         |                             |          |
| 876066 | 180 MEDICAL INC | A02.0     | Enspryng              | 05/26/2021 | 11/22/2021 | 05/27/2021         | Void                         |                             |          |
| 876042 | 180 MEDICAL INC | A02.0     | Atrezza               | 05/26/2021 | 11/22/2021 | 05/27/2021         | Void                         |                             |          |
| 875982 | 180 MEDICAL INC | A00.0     | Xeomin                | 05/21/2031 | 05/21/2031 | 05/27/2021         | Incomplete                   |                             |          |
| 875968 | 180 MEDICAL INC | A02.0     | Xeomin                | 05/24/2022 | 05/24/2022 | 05/27/2021         | Void                         |                             |          |
| 875960 | 180 MEDICAL INC | A01.00    | Xeomin                | 05/18/2026 | 05/18/2026 | 05/27/2021         | Incomplete                   |                             |          |
| 875959 | ABLER, PAUL     | A02.0     | Xeomin                | 05/02/2033 | 05/02/2033 | 05/27/2021         | Incomplete                   |                             |          |
| 875953 | 180 MEDICAL INC | A02.0     | Abravane              | 05/16/2033 | 05/16/2033 | 05/27/2021         | Correspondence Action Needed | Multiple                    | Multiple |
| 875952 | 180 MEDICAL INC | A02.0     | Abravane              | 05/18/2030 | 05/18/2030 | 05/27/2021         | Dismissed                    | FL MMA Notice of Denial_Mem | Multiple |
| 875951 | 180 MEDICAL INC | A02.0     | Abravane              | 05/23/2032 | 05/23/2032 | 05/27/2021         | Correspondence Action Needed | FL MMA Notice of Denial_Mem | Multiple |
| 875944 | 180 MEDICAL INC | A02.0     | Abravane              | 05/27/2022 | 05/27/2022 | 05/27/2021         | Denied                       | FL MMA Notice of Denial_Rag | Multiple |
| 875938 | 180 MEDICAL INC | A02.0     | Abravane              | 05/21/2029 | 05/21/2029 | 05/27/2021         | Pending                      | Multiple                    | Multiple |
| 875937 | 180 MEDICAL INC | A02.0     | Abravane              | 05/11/2022 | 05/11/2022 | 05/27/2021         | Approved                     | Multiple                    | Multiple |
| 875936 | 180 MEDICAL INC | A02.0     | Abravane              | 05/10/2026 | 05/10/2026 | 05/27/2021         | Correspondence Action Needed | Multiple                    | Multiple |
| 875934 | 180 MEDICAL INC | A02.0     | Abravane              | 05/02/2036 | 05/02/2036 | 05/27/2021         | Approved                     | Multiple                    | Multiple |
| 875927 | 180 MEDICAL INC | A02.0     | Abravane              | 05/03/2028 | 05/03/2028 | 05/27/2021         | Approved                     | Multiple                    | Multiple |

7. To view the details of a note, hover over the note link in blue.

Authorization Number : 876240 Status: Tech Review R-PA Assigned User Workflow: Auth Create Provider 3.8 v1

Member Name: \_\_\_\_\_

Member's PA History Records per page: 25

| Auth # | Provider Name   | Diagnosis | Drug Name | Start Date | End Date   | Last Activity Date | Status | Documents | Notes |
|--------|-----------------|-----------|-----------|------------|------------|--------------------|--------|-----------|-------|
| 876281 | 180 MEDICAL INC | A02.0     | Wakix     | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void   |           |       |
| 876275 | 180 MEDICAL INC | A02.0     | clozapine | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void   |           |       |
| 876273 | 180 MEDICAL INC | A02.0     | clozapine | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void   |           |       |
| 876258 | 180 MEDICAL INC | A02.0     | Ruconest  | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void   |           |       |
| 876252 | 180 MEDICAL INC | A02.0     | Sunosi    | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void   |           |       |
| 876250 | 180 MEDICAL INC | A02.0     | Sunosi    | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void   |           |       |
| 876249 | 180 MEDICAL INC | A02.0     | Tymlos    | 05/27/2021 | 11/23/2021 | 05/27/2021         | Void   |           |       |

8. For authorizations that contain multiple notes, click on the **Multiple** notes link in blue.

Authorization Number: 149016

Benefit Type:

Status: Approved

Assigned User:

Authorization Details

Transaction History

Member's PA History

Member Name: FNNLXTraPATest1 LNNLXTraPATest1

Member Id: NLXTRAPATEST1

Plan Name: CVS NLX Demo

Gender: Male

Date of Birth: 1/1/1990

Line of Business: Commercial

Member's PA History

Records per page: 25 Export

| Auth # | Provider Name ^    | Diagnosis | Drug Name | Start Date | End Date   | Last Activity Date | Status                 | Documents | Notes    |
|--------|--------------------|-----------|-----------|------------|------------|--------------------|------------------------|-----------|----------|
| 146608 | MARY WASHINGTON... | L40.1     | Benlysta  | 05/17/2083 | 05/17/2083 | 09/12/2018         | Void                   | Multiple  |          |
| 146557 | MARY WASHINGTON... | L40.1     | Benlysta  | 03/04/2088 | 03/04/2088 | 09/12/2018         | Tech Review            |           |          |
| 146126 | MARY WASHINGTON... | A02.9     | Benlysta  | 09/11/2018 | 09/11/2018 | 09/11/2018         | Approved               | Multiple  | Multiple |
| 146086 | MARY WASHINGTON... | L40.1     | Benlysta  | 06/25/2071 | 06/25/2071 | 09/11/2018         | Denied                 | Multiple  | Multiple |
| 145713 | MARY WASHINGTON... | L40.1     | Benlysta  | 12/18/2081 | 06/17/2082 | 09/10/2018         | Tech Review            |           |          |
| 145696 | MARY WASHINGTON... | L40.1     | Benlysta  | 08/20/2083 | 08/20/2083 | 09/11/2018         | Denied                 | Multiple  | Multiple |
| 145690 | MARY WASHINGTON... | L40.1     | Benlysta  | 07/25/2087 | 07/25/2087 | 09/10/2018         | Denied                 | Multiple  | Multiple |
| 145682 | MARY WASHINGTON... | L40.1     | Benlysta  | 07/14/2078 | 07/14/2078 | 09/10/2018         | Clinical review reopen | Multiple  | Multiple |
| 145670 | MARY WASHINGTON... | L40.1     | Benlysta  | 06/18/2070 | 12/17/2070 | 09/10/2018         | Tech Review            |           |          |
| 145668 | MARY WASHINGTON... | L40.1     | Benlysta  | 02/25/2075 | 02/25/2075 | 09/10/2018         | Clinical review reopen | Multiple  | Multiple |
| 145662 | MARY WASHINGTON... | L40.1     | Benlysta  | 05/29/2077 | 05/29/2077 | 09/11/2018         | Approved               | Multiple  | Multiple |
| 145660 | MARY WASHINGTON... | L40.0     | Benlysta  | 07/06/2080 | 07/06/2080 | 09/10/2018         | Approved               | Multiple  | Multiple |
| 145657 | MARY WASHINGTON... | L40.1     | Benlysta  | 03/04/2076 | 03/04/2076 | 09/10/2018         | Split Decision         | Multiple  | Multiple |
| 145656 | MARY WASHINGTON... | A02.9     | Benlysta  | 09/10/2018 | 09/10/2018 | 09/10/2018         | Denied                 | Multiple  | Multiple |

9. All notes associated with that authorization will be presented in the pop up that displays.

Benefit Type:

Status: Denied

Assigned User:

Member's PA History

43475

View / Copy Note(s)

| Date       | Type            | Description                                                                                                                         | Added by         |
|------------|-----------------|-------------------------------------------------------------------------------------------------------------------------------------|------------------|
| 07/17/2018 | Contact Attempt | esfe                                                                                                                                | Adrienne Matimba |
| 07/17/2018 | Denial Reason   | According to the information provided, the case does not meet our criteria for medical necessity and appropriate level of care.     | Adrienne Matimba |
| 07/17/2018 | Denial Reason   | According to the information provided, the case does not meet our criteria for medical necessity and appropriate level of care. ghd | Adrienne Matimba |
| 07/17/2018 | General         | note                                                                                                                                | Adrienne Matimba |

Close

1 to 7 of 7 First

10. To copy a note to your computer's clipboard, click on the note content in blue.

AuthorizationsAdministrationMy Account?

WELCOME ADRIENNE PROVIDER  
LOG OUT

Authorization Number: 139179Benefit Type: IVStatus: ApprovedAssigned User:

Authorization DetailsTransaction HistoryMember's PA History

Member Name: FI

Member's PA History

records per page: 25Export

View / Copy Note(s)

| Date       | Type           | Description            | Added by |
|------------|----------------|------------------------|----------|
| 10/02/2018 | Denial Reason  | Automation Note        |          |
| 10/02/2018 | General        | Automation Modify Note |          |
| 10/02/2018 | General        | Automation Note        |          |
| 10/02/2018 | Overtum Reason | Automation Note        |          |

Close

| Auth # | Provider Name      | Documents | Notes    |
|--------|--------------------|-----------|----------|
| 154902 | MARY WASHINGTON... | Multiple  | Multiple |
| 154889 | MARY WASHINGTON... | Multiple  | Multiple |
| 154740 | MARY WASHINGTON... | Multiple  | Multiple |
| 154732 | MARY WASHINGTON... | Multiple  | Multiple |
| 154593 | MARY WASHINGTON... | Multiple  | Multiple |
| 154587 | MARY WASHINGTON... | Multiple  | Multiple |
| 154370 | MARY WASHINGTON... | Multiple  | Multiple |
| 154365 | MARY WASHINGTON... | Multiple  | Multiple |
| 154321 | MARY WASHINGTON... | Multiple  | Multiple |
| 154320 | MARY WASHINGTON... | Multiple  | Multiple |
| 154296 | MARY WASHINGTON... | Multiple  | Multiple |
| 154293 | MARY WASHINGTON... | Multiple  | Multiple |
| 154292 | MARY WASHINGTON... | Multiple  | Multiple |
| 154290 | MARY WASHINGTON... | Multiple  | Multiple |
| 154289 | MARY WASHINGTON... | Multiple  | Multiple |
| 154287 | MARY WASHINGTON... | Multiple  | Multiple |
| 154285 | MARY WASHINGTON... | Multiple  | Multiple |
| 154283 | MARY WASHINGTON... | Multiple  | Multiple |
| 154281 | MARY WASHINGTON... | Multiple  | Multiple |
| 154280 | MARY WASHINGTON... | Multiple  | Multiple |
| 154277 | MARY WASHINGTON... | Multiple  | Multiple |
| 154274 | MARY WASHINGTON... | Multiple  | Multiple |
| 154272 | MARY WASHINGTON... | Multiple  | Multiple |
| 154270 | MARY WASHINGTON... | Multiple  | Multiple |
| 154264 | MARY WASHINGTON... | Multiple  | Multiple |

1 to 25 of 401

✓ Note content copied to clipboard

## 7. HOW TO RESPOND TO A PROVIDER ACTION REQUEST

There may be instances when you have submitted an authorization request and upon review the plan will need additional information from you, the Provider. The plan can request this additional documentation online through the web site, directly to your homepage, under **Provider Action**.

1. To Review a request in **Provider Action**, click on the authorization you wish to review.

| Task                  | ID     | Member Last Name | Drug Name | Plan | Provider | Received Date    | Due Date         | Assigned To     | Assign Method | Line of Business |
|-----------------------|--------|------------------|-----------|------|----------|------------------|------------------|-----------------|---------------|------------------|
| Provider Action - ... | 838813 |                  |           |      |          | 04/25/2021 15:23 | 04/30/2021 15:23 | LisaD11 Stacked |               | Medicaid         |
| Provider Action - ... | 838841 |                  |           |      |          | 05/14/2021 13:27 | 05/15/2021 13:27 | LisaD11 Stacked |               | Medicare         |
| Provider Action - ... | 838851 |                  |           |      |          | 05/20/2021 05:02 | 05/27/2021 05:02 | LisaD11 Stacked |               | Medicaid         |

1. The description of what is being requested will appear under the **Notes** section of the authorization detail.

| Date      | Type            | Description                           | Attempt# | Applies To | Added By        | Status | Status Details | Actions |
|-----------|-----------------|---------------------------------------|----------|------------|-----------------|--------|----------------|---------|
| 5/28/2021 | General         | Please attach clinical documentation. | N/A      | Line 1     | Pat Rooney      | N/A    | N/A            |         |
| 4/25/2021 | Contact Attempt | Please attach clinical documentation. | 1        | Line 1     | LisaD11 Stacked | N/A    | N/A            |         |

Authorization Number : 835813      Benefit Type:      Status: Provider Action      Assigned User: Pat Rooney      Workflow: Auth Create Provider 3.8 v1

Member Name: [REDACTED]      Member's Rx History

**Decision Details** Skilled: None

Original

Priority: **Normal**      4/25/2021 3:24:53 PM      Final Oral Notification      Final Written Notification      Final Provider Oral Notification      Other Action: **RESPOND**      Enhanced Review

**RxClaim Details**

| Mock Claim Sequence        | Processed Date/Time   | Code | Description |
|----------------------------|-----------------------|------|-------------|
| 1 - 51144005001 (Adcetris) | 04/25/2021 3:24:10 PM | 0    |             |

**Notes, Letters & Documents**

Notes & Contact Attempts

| Date      | Type            | Description                           | Attempt# | Applies To | Added By          | Status | Status Details | Actions |
|-----------|-----------------|---------------------------------------|----------|------------|-------------------|--------|----------------|---------|
| 5/28/2021 | General         | Please attach clinical documentation. | N/A      | Line 1     | Pat Rooney        | N/A    | N/A            |         |
| 4/25/2021 | Contact Attempt | H                                     | 1        | Line 1     | LisaDT11 Stachied | N/A    | N/A            |         |

1 to 2 of 2      Page 1 of 1

**Letters & Documents**

No Documents Found

**Authorization Lines**

1 Line 1      **Submit**

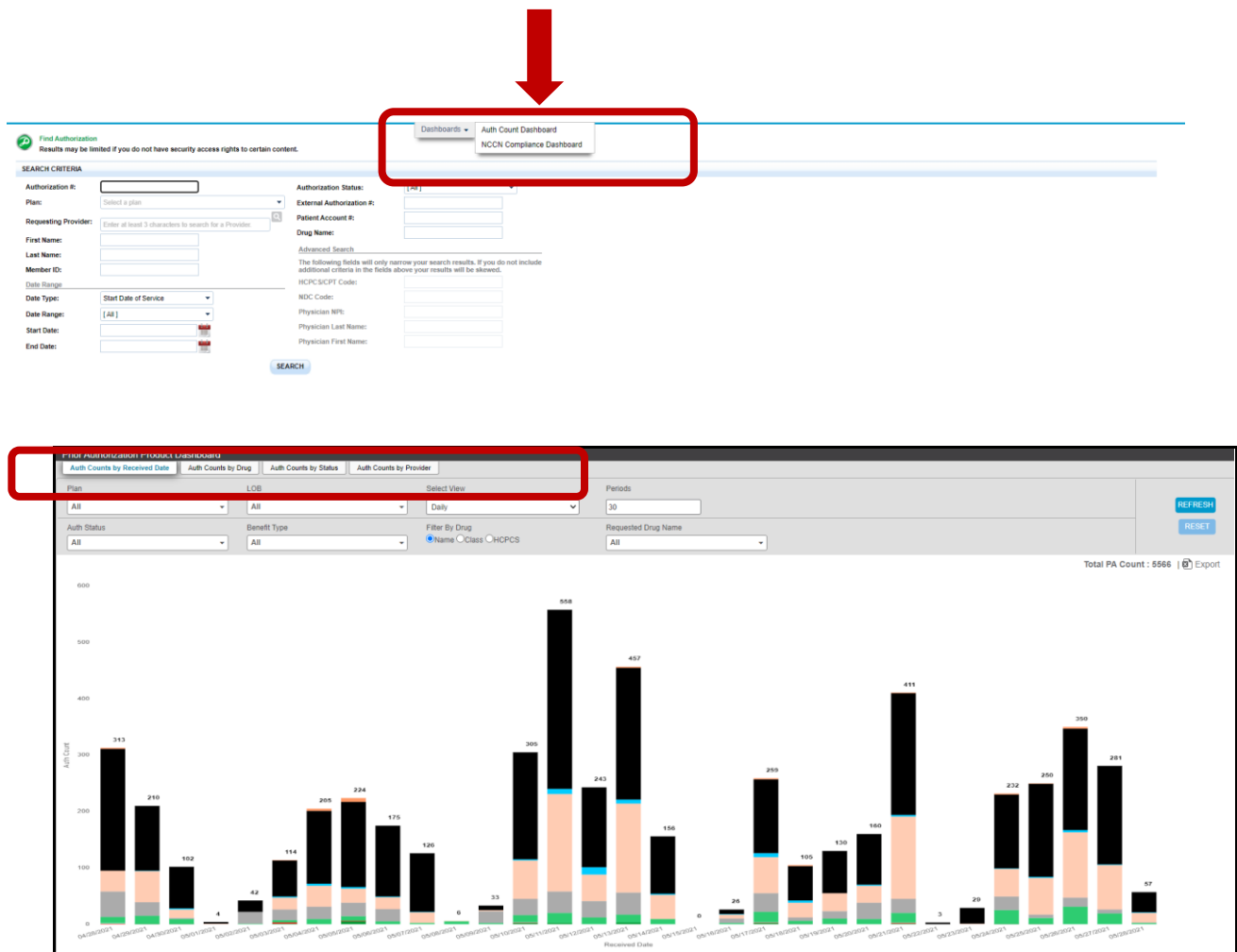
BACK    RETURN    **Submit**    COPY    SAVE

- Upon review of the authorization and adding any notes or additional documentation, you can then release the authorization back to the plan by selecting the **Respond** from the Other action dropdown in the Decision Details section and click **Submit**.

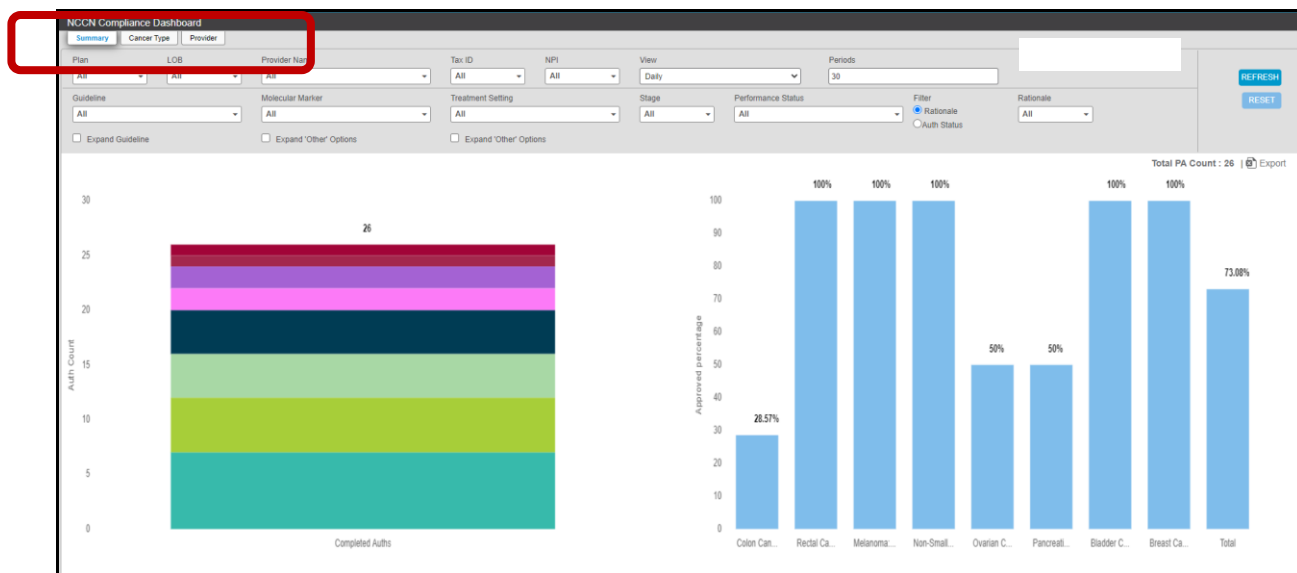
## 8. PROVIDER ACTIVITY DASHBOARDS

Provider activity Dashboards provide a snapshot of Provider activity in Novologix.

To view the dashboards, from the Report& Tools dropdown menu, hover over **Dashboards**. From there, select either Auth Count Dashboard, or NCCN Compliance Dashboard.



The Auth Count Dashboard provides details on Authorizations in the system by received date, by drug, by status and by Provider. Navigate through each by clicking on the respective tabs at the top of the screen.



The NCCN Compliance Dashboard provides details on NCCN Regimen requests in the system. You can view results in a summary, by cancer type and by provider. Navigate through each by clicking on the respective tabs at the top of the screen.

## REVIEW AND REVISION HISTORY

| Date    | Revision No. | Reason for Change                           | Sections Affected |
|---------|--------------|---------------------------------------------|-------------------|
| 1/10/22 | 3.1          | MGS Updates, System Req.s and Annual Review | All (AM)          |
| 8/18/22 | 3.2          | Accept Notification updates                 | Create Auth (AM)  |
|         |              |                                             |                   |
|         |              |                                             |                   |
|         |              |                                             |                   |



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