

HOW TO SPOT A FAKE ONLINE PHARMACY

Did you know? Out of **35,000+** online pharmacies, more than **95%** are illegal and unsafe.



Online pharmacy red flags

-  Sends unsolicited emails or social media posts promising deep discounts on well-known drugs.
-  Requires an online (or via phone) questionnaire to be filled out before delivering drugs or durable medical equipment without a valid prescription.
-  Does not require a valid prescription from a licensed health care provider.
-  Offers too-good-to-be-true prices or deals.
-  Does not have a licensed, on-staff pharmacist available for consultation.
-  Ships prescription drugs from countries outside of the United States.
-  Does not list a physical street address.



Things you can do to stay safe

- 1. Check the online pharmacy with a simple search.** Visit **BeSafeRx** or **Verify Before You Buy** to see if the online pharmacy has proper licenses to do business in your state.
- 2. Know the FDA requirements for online pharmacies:**
 - Require a valid prescription.
 - Provide a physical U.S. address.
 - Be licensed by the state board of pharmacy in your state and the state where the pharmacy is operating.
 - Have a state-licensed pharmacist to answer your questions.
- 3. Keep personal information safe.** Don't provide personal information, like health insurance details or credit card numbers, without verifying the site is secure. Look for an "s" in the website address — **https://** — and check out the website's privacy policy.
- 4. Track the order.** Use an online pharmacy that tracks the order through an external source, like FedEx, UPS or the U.S.P.S. If an order arrives that wasn't expected, was damaged, or never arrived, the tracking information will help determine what happened.

BONUS TIP!

Check claims and Explanations of Benefits (EOBs) regularly to monitor any suspicious activity. myWellmark® makes it easy to track both in one secure spot.

REMINDER:

It's important to report any problems you have with online pharmacies to the FDA.

Sources: National Association of Boards of Pharmacy, U.S. Food and Drug Administration, Center for Safe Internet Pharmacies

Wellmark complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si habla español, los servicios de asistencia de idiomas se encuentran disponibles gratuitamente para usted. Comuníquese al 800-524-9242 o al (TTY: 888-781-4262).

注意：如果您说普通话，我们可免费为您提供语言协助服务。请拨打 800-524-9242 或（听障专线：888-781-4262）。

ACHTUNG: Wenn Sie deutsch sprechen, stehen Ihnen kostenlose sprachliche Assistenzdienste zur Verfügung. Rufnummer: 800-524-9242 oder (TTY: 888-781-4262).



Wellmark Blue Cross and Blue Shield of Iowa, Wellmark Health Plan of Iowa, Inc., Wellmark Value Health Plan, Inc. and Wellmark Blue Cross and Blue Shield of South Dakota are independent licensees of the Blue Cross and Blue Shield Association.

Blue Cross®, Blue Shield® and the Cross® and Shield® symbols are registered marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans. Wellmark® and myWellmark® are registered marks of Wellmark, Inc.